

PLANNER & TRACKER

Route Planning, Picking and Complete Delivery Control



In wholesale and distribution, a delivery begins long before a van leaves the warehouse. The order must be checked, stock must be picked accurately, responsibility must be assigned, the vehicle must be loaded correctly and the most efficient delivery route must be planned.

Gekko Wholesale brings these activities together within one structured workflow. From the moment a customer order is confirmed through to final proof of delivery, management can see what needs to happen, who is responsible and whether each stage has been completed.

This replaces informal paperwork, verbal instructions and disconnected spreadsheets with a controlled process that improves accuracy, accountability, customer service and profitability.

One Connected Order-to-Delivery Workflow

Gekko Wholesale connects order processing, stock control, warehouse picking, route planning, dispatch and delivery confirmation. Information is recorded once and then made available to the employees who need it at each stage of the process.

The workflow can provide visibility of:

- Orders waiting to be picked
- The employee responsible for each picking task
- Orders that have been picked, checked or are awaiting action
- The route and delivery sequence assigned to each vehicle
- Deliveries that are in progress, completed, delayed or unsuccessful
- Delivery evidence, notes and recorded customer outcomes

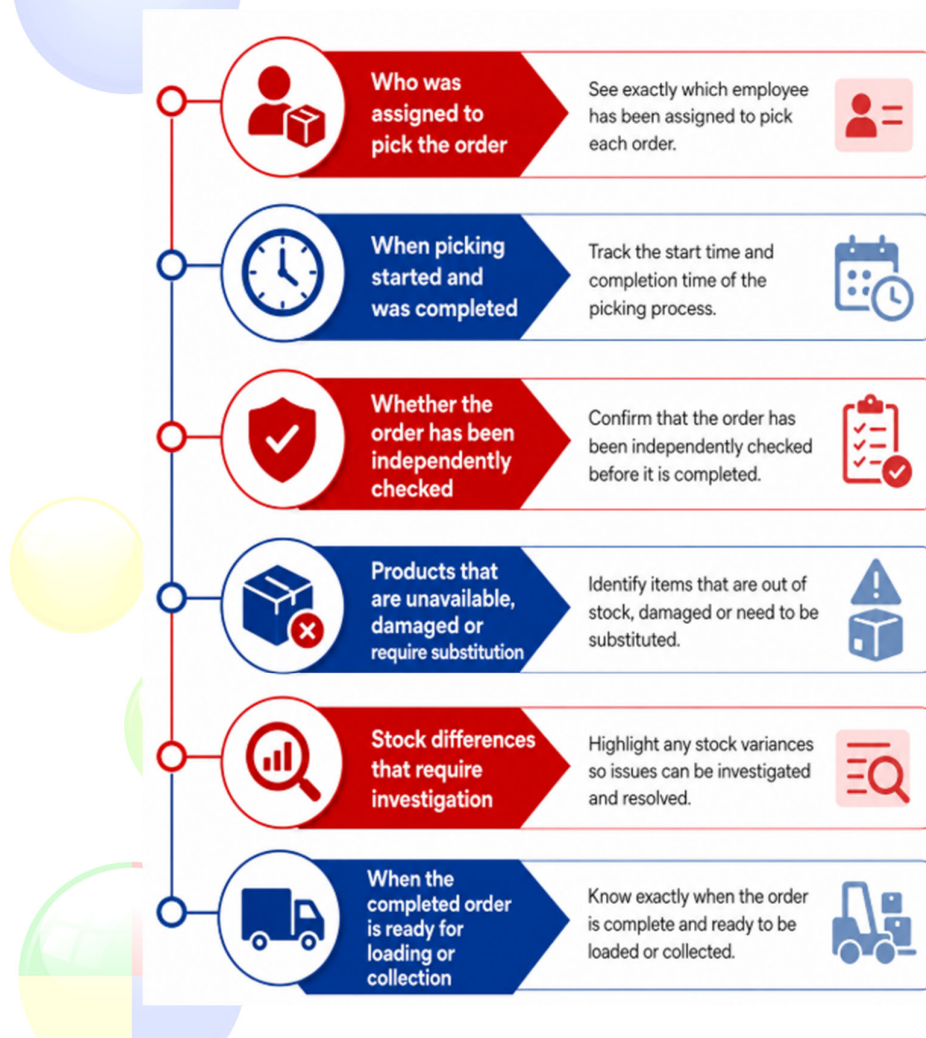
Every department works from the same information, reducing duplication, confusion and avoidable delays.

Intelligent Picking and Warehouse Delegation

Warehouse efficiency directly affects customer satisfaction and profit. Gekko Wholesale provides a structured picking process that allows orders to be allocated to individual warehouse employees, teams, routes or agreed working areas.

Clear delegation means employees know which orders they are responsible for and the priority in which the work should be completed. Management gains a live view of progress rather than having to rely on verbal updates or search through paper picking lists.

Management can identify:



Picking lists can be organised around delivery routes, delivery sequence and stock location, helping to reduce unnecessary warehouse movement and improve the speed of order preparation.

When responsibility is visible, errors reduce and performance improves.

Checking, Loading and Dispatch Control

A correctly picked order can still fail if it is loaded onto the wrong vehicle, placed in the wrong delivery sequence or dispatched without the required paperwork. Gekko Wholesale helps introduce a clear checking and dispatch process before goods leave the premises.

The agreed process can include:

- Checking picked products against the confirmed customer order
- Confirming quantities, packaging units and special instructions
- Recording shortages, substitutions or damaged products
- Assigning the order to the correct vehicle and route
- Loading goods in a practical delivery sequence
- Producing the required delivery and dispatch documentation

This creates a clear handover from the warehouse to the driver and protects the business against preventable dispatch mistakes.

Route Planning and Delivery Optimisation

Delivery routing is one of the largest hidden costs within a wholesale operation. Poor planning increases mileage, fuel usage, driver hours and vehicle wear while reducing the number of deliveries that can be completed during the working day.

The Gekko Wholesale Route Planner allows deliveries to be grouped and arranged in a practical sequence using the information available to your organisation. Routes can be planned around geography, customer priority, requested delivery windows and your agreed operational rules.

Effective route planning can help achieve:

- Reduced unnecessary mileage
- Lower fuel and vehicle-running costs
- More deliveries completed by each vehicle
- Better use of driver time
- Improved delivery-window performance
- More predictable arrival information for customers

Efficient routing is not simply an operational improvement; it protects margin on every delivery.

Clear Daily Instructions for Drivers

Drivers can be provided with a clear daily route showing the customers to visit, the planned delivery order and the information required to complete each stop. This helps reduce uncertainty and ensures that drivers are working from the latest authorised delivery information.

Delivery information can include:

- Customer name and delivery address
- Contact and access information
- Delivery sequence and route position
- Order details and special delivery instructions
- Payment or account information where appropriate and authorised
- A method of recording the result of the delivery

Where a delivery cannot be completed, the driver can record the reason and any relevant notes so that office employees can respond promptly and arrange the appropriate next action.



Live Van Location and Driver Progress Monitoring

Modern wholesale businesses require visibility beyond the warehouse. Where integrated vehicle tracking is enabled, management can monitor the live location of each van and review driver progress throughout the day.

This gives the office immediate operational awareness and allows employees to respond to customer enquiries using current information rather than repeatedly telephoning the driver for an update.

Live monitoring can provide:

- Current vehicle location
- Deliveries completed and still outstanding
- Early identification of delays or route disruption
- Faster and more accurate responses to customer queries
- Improved driver safety and management oversight
- Greater operational control throughout the delivery day

You are not left guessing where a vehicle is or how the route is progressing. You can see it.

Delivery Confirmation and Photo Evidence

Delivery disputes can consume valuable time, delay payment and damage customer relationships. Gekko Wholesale supports a structured proof-of-delivery process, allowing the result of each delivery to be recorded against the appropriate customer order.

Drivers can capture photo evidence at the point of delivery to help confirm where the goods were left and the condition in which they were delivered. Notes can also be recorded where an order is incomplete, refused, damaged or requires further action.

Documented delivery evidence provides:

- A clear record that the delivery was attempted or completed
- Supporting evidence for customer queries and disputes
- Reduced uncertainty surrounding missing or damaged goods
- Fewer avoidable credit-note and invoice enquiries
- Improved professionalism and customer confidence
- A traceable history connected to the original customer order

Every completed delivery becomes documented, traceable and easier to verify.

Failed Deliveries, Shortages and Follow-Up Actions

Not every delivery is completed exactly as planned. A customer may be unavailable, access may be restricted, goods may be refused or an unexpected shortage may be identified. These exceptions need to be recorded and communicated quickly so that they do not become lost within the working day.

Gekko Wholesale can help your team record and manage:

- Failed or attempted deliveries
- Customer refusals
- Missing, damaged or substituted products
- Returned goods
- Redelivery requirements
- Office follow-up and customer communication

Exceptions are recorded as part of the process, giving the office the information needed to resolve them without unnecessary delay.



Structured Responsibility and Full Accountability

One of the greatest weaknesses in warehouse and delivery operations is unclear responsibility. Gekko Wholesale helps remove this ambiguity by recording who was responsible at each stage of the order, picking, checking, loading, dispatch and delivery process.

This structured audit trail helps management understand:

- Who completed each stage
- When the action was completed
- Where a delay or mistake occurred
- Which procedures may require improvement
- Whether additional employee training is required
- How individual, team and route performance compares

Accountability is not about blaming employees. It is about providing clear roles, identifying support needs, improving procedures and giving good employees recognition for work completed correctly.

Delivery becomes a controlled business process rather than an informal arrangement.

Delivery Reporting and Performance Insight

Built-in reporting and management dashboards provide a clearer understanding of delivery performance. Instead of reacting only when a customer complains, management can review operational information and identify recurring problems, delays or inefficient working practices.

Reporting can help management review:

- Completed and outstanding deliveries
- Delayed, failed or rescheduled deliveries
- Route and vehicle performance
- Driver progress and delivery timings
- Picking and checking productivity
- Common reasons for delivery exceptions
- Opportunities to improve routes, staffing and procedures

Delivery management becomes data-driven, allowing decisions to be based on evidence rather than assumptions.



PringlePCS Implementation, Training and Shadow Support

A successful delivery-management system depends on employees understanding not only which buttons to press, but also the procedure they are expected to follow. PringlePCS will work with your office, warehouse and delivery teams to configure practical workflows and help employees apply them during real working situations.

PringlePCS support can include:

- Reviewing your existing picking and delivery procedures
- Configuring responsibilities and workflow stages
- Training office employees, pickers, checkers and drivers
- Providing on-site shadow coaching during live operation
- Creating role-specific guides and quick-reference materials
- Reviewing problems and refining procedures after rollout
- Training new or replacement employees when required

This practical approach helps protect the knowledge within your business and gives management confidence that the process can continue when employees are absent, change roles or leave the company.

The Commercial Impact

When picking is structured, routes are planned efficiently and delivery progress is visible, the entire operation becomes easier to manage. Errors reduce, fuel and labour are used more effectively, customer queries are answered faster and delivery performance becomes measurable.

- Fewer picking and dispatch errors
- Lower mileage and fuel costs
- Better use of vehicles, drivers and warehouse employees
- Faster responses to delivery enquiries
- Reduced disputes and stronger delivery evidence
- Improved accountability and employee performance
- Greater customer confidence and repeat business
- Stronger operational control and protected profit margins







NEXT STEP TO GEKKO WHOLESALE

Let Pringle Pcs Show You What Gekko Can Do For Your Business

NEXT STEPS

LET US SHOW YOU WHAT GEKKO CAN DO FOR YOUR BUSINESS

Gekko provides the technology. We provide the experience, implementation, training and ongoing support required to maximise its value.

Together, Gekko and we can help your business achieve:

MORE TIME:
Streamlined processes, reduced administration and improved efficiency.

MORE MONEY:
Better control of costs, improved productivity and increased profitability.

MORE CLIENTS:
Stronger customer management, improved communication and greater opportunities for growth.

MORE CONTROL:
Clearer information, improved reporting and complete visibility across your business.

MOST IMPORTANTLY, we provide a trusted business partner with support available 24 hours a day, 7 days a week.

WE DO MORE THAN SUPPLY SOFTWARE.
We work alongside your business to implement the right solution.

SUPPORT YOUR TEAM
with training, guidance and ongoing assistance.

ENSURE YOU GAIN THE MAXIMUM
benefit from the system, helping your business grow and succeed.

SEE THE SYSTEM. SEE THE DIFFERENCE.

Discover how Gekko can operate within your business through a free demonstration.

FREE MICROSOFT TEAMS DEMONSTRATION
View the system remotely from any location.

ON-SITE DEMONSTRATION
A member of our team will visit your premises and demonstrate how the system can support your specific business requirements.

VISIT US
Come and see the system in action at our office.

Gekko provides the technology. Pringle PCS provides the experience, implementation, training and ongoing support required to maximise its value.

Together, Gekko and Pringle PCS can help your business achieve:

More Time:

Streamlined processes, reduced administration and improved efficiency.

More Money:

Better control of costs, improved productivity and increased profitability.

More Clients:

Stronger customer management, improved communication and greater opportunities for growth.

More Control:

Clearer information, improved reporting and complete visibility across your business.

DEMO BOOKING

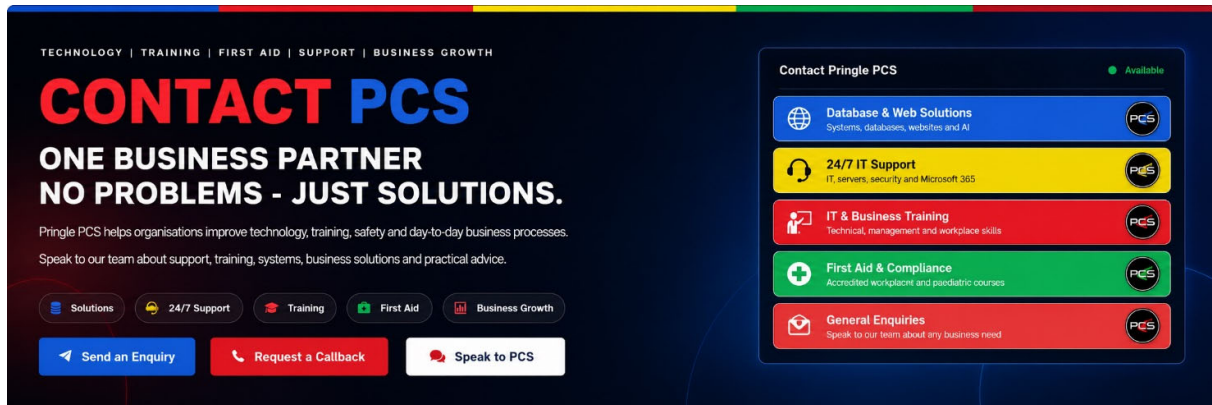
Arrange a live demonstration of Gekko Wholesale and see how the different parts of the system work together. The demonstration provides an opportunity to discuss your existing processes, current problems and the improvements your organisation would like to achieve.

Book your free demonstration today and discover what Gekko and Pringle PCS can deliver for your business

What's covered: A live system walkthrough; relevant Gekko modules; wholesale workflow discussions; questions from your management team; implementation options; training and support requirements; and recommended next steps.



CONTACT PCS



TECHNOLOGY | TRAINING | FIRST AID | SUPPORT | BUSINESS GROWTH

CONTACT PCS

**ONE BUSINESS PARTNER
NO PROBLEMS - JUST SOLUTIONS.**

Pringle PCS helps organisations improve technology, training, safety and day-to-day business processes.
Speak to our team about support, training, systems, business solutions and practical advice.

Solutions 24/7 Support Training First Aid Business Growth

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Contact Pringle PCS Available

- Database & Web Solutions**
Systems, databases, websites and AI
- 24/7 IT Support**
IT, servers, security and Microsoft 365
- IT & Business Training**
Technical, management and workplace skills
- First Aid & Compliance**
Accredited workplace and paediatric courses
- General Enquiries**
Speak to our team about any business need

Contact PringlePCS to discuss your wholesale operation, request additional information or arrange the next stage of your Gekko Wholesale project.

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