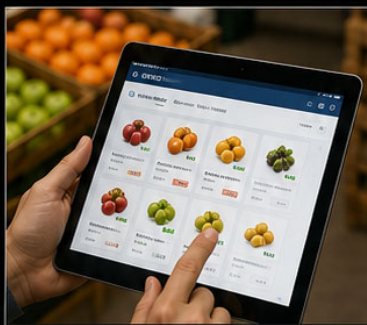


FULL BROUCHER GEKKO WHOLESALE

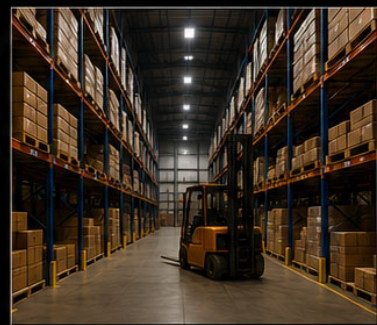
Connected wholesale technology for smarter business.



ORDERING ONLINE



STOCK CONTROL



WAREHOUSE OPERATIONS



DELIVERY MANAGEMENT



AI SUPPORT



BUSINESS GROWTH



SAVE TIME

Automate tasks and streamline workflows.



IMPROVE ACCURACY

Reduce errors and ensure data you can trust.



INCREASE EFFICIENCY

Optimise operations and do more with less.



GROW YOUR BUSINESS

Make better decisions and scale with confidence.

GEKKO WHOLESALE

SMARTER TECHNOLOGY. STRONGER BUSINESS. BETTER FUTURE.

TABLE OF CONTENTS

Gekko Wholesale 24/7	1
Successful Wholesale Distribution Business	7
Gekko AI	11
Gekko 365 CRM Sales Master	14
Client Portal	15
Planner & Tracker	21
Funding	28
Business Prices	37
Shadow Training	44
24/7 Support	56
Secure Remote & Hybrid Working	59
PC, Laptop, Printer & Peripheral Support	60
The History & Future Gekko Wholesale	64
Next Step to Gekko Wholesale	66
Contact PCS	67



PRINGLE
GEKKO WHOLESALE



GEKKO WHOLESALE

SMARTER WHOLESALE
STRONGER BUSINESS





FRUIT GETTING
WEIGHED



POWERING
YOUR BUSINESS
BEHIND THE SCENES



ORDERING
ONLINE



INCREASED
SALES



SAVING
TIME



AI. ANSWERING
YOUR CALLS



VEHICLE
TRACKING

TECHNOLOGY TODAY. SUCCESS TOMORROW.

DON'T MISS OUT – THE TIME IS NOW!

 BOOST
EFFICIENCY

 INCREASE
ACCURACY

 BUILD
STRONGER
RELATIONSHIPS

 GROW
YOUR
BUSINESS



DRIVING WHOLESALE INTO THE FUTURE



Sales: +44 (0)114 2813350 | Support: +44 (0)114 2813351

www.pringlepcs.co.uk

E-Mail: gekkowholesale@pringlepcs.co.uk

GEKKO WHOLESALE 24/7

Increase sales, reduce costs, save time, and build a business ready for the future.

Wholesale and distribution companies can no longer rely only on manual processes, phone orders, paper notes, spreadsheets, and staff memory.

Customers now expect more. They expect to place orders online, access their account 24/7, view invoices, check statements, track deliveries, and receive a faster, more professional service.

At the same time, wholesale businesses need better control. Orders may come in from emails, phone calls, WhatsApp messages, voicemails, and online requests. Stock changes every day. Prices can move quickly. Staff need to know what to pick, what to buy, what has been delivered, and what still needs doing.

Without the right system, this creates wasted time, mistakes, missed orders, duplicated buying, incorrect invoices, poor cash flow, and unnecessary pressure on the business.

Gekko Wholesale 24/7 gives businesses the control they need by connecting orders, stock, buying, picking, invoicing, accounts, and deliveries in one system.

Once stock has been checked and customer orders have been collected, Gekko Wholesale 24/7 can instantly show what stock is available, what has already been allocated, what needs to be purchased, and what can be used to complete customer orders. This means the business can stop guessing and start working from live information.

Gekko Wholesale 24/7 helps save time, reduce admin, reduce costs, improve accuracy, protect margins, and give customers the online service they now expect. By connecting orders, stock, buying, picking, pricing, invoicing, accounts, deliveries, and reporting, the business can work from one clear system instead of disconnected manual processes.

Don't burn out — burn brighter.

It also supports growth through better systems, smarter processes, and less daily pressure on the team. Customers get an easier way to order, repeat business improves, marketing is better supported, and the company becomes more productive without simply asking staff to work harder.

Gekko Wholesale is not just software. It is the control centre for a modern wholesale business.

Gekko Wholesale 24/7 helps your business save time, increase sales, reduce costs, and build for the future — allowing your company to burn brighter without burning out your team.



EXPLORE THE COMPLETE GEKKO WHOLESALE SOLUTION.

Each section explains how Gekko Wholesale connects your customers, sales, stock, purchasing, warehouse, accounts, deliveries, employees and technology through one complete wholesale-management platform.



WORKFLOW

Discover the ten connected processes required to manage and grow a successful wholesale business. Gekko Wholesale brings each stage together, giving employees clear responsibilities and providing management with accurate, live information throughout the working day.

What's covered: Stock control; order collection; buying; run management; picking; invoicing; accounts; delivery tracking and dashboards; sales and marketing; and IT support.

AI

Gekko AI helps reduce repetitive administration and speed up everyday processes. Where enabled, AI can read customer emails, WhatsApp messages and voice notes, identify products and quantities, and prepare a structured draft order for an authorised employee to check and approve.

What's covered: Automated order creation; product and quantity matching; discrepancy checking; predictive stock modelling; sales-trend analysis; margin forecasting; automated reporting; workflow recommendations; and practical AI training.

PRICES

Review clear and flexible pricing options based on the size, resources and requirements of your organisation. Businesses can choose a self-managed setup, a complete PringlePCS Managed Implementation or a combined approach in which responsibilities are shared between both teams.

What's covered: Initial setup; monthly or annual licensing; managed implementation; database preparation; system configuration; staff training; live rollout; additional sites and services; support costs; and organisation-specific requirements.

FUNDING

Explore possible funding, finance and phased-implementation routes that could make the Gekko Wholesale project more manageable. PringlePCS can provide a dedicated contact to help organise the project information and investigate suitable opportunities.

What's covered: Funding searches; published eligibility requirements; project scoping; quotations; commercial business cases; supporting documents; application preparation where permitted; commercial finance; phased delivery; and return-on-investment planning. Funding remains subject to availability, eligibility and approval by the relevant provider.

24/7 SUPPORT

PringlePCS provides complete support for Gekko Wholesale, your employees and the wider technology on which your business depends. We can operate as your outsourced IT department or work alongside your existing IT team as an additional technical and training resource.

What's covered: Gekko Wholesale application support; system monitoring; servers and networks; Microsoft 365; computers, laptops and printers; cloud backup; disaster recovery; cybersecurity; secure remote working; employee training; and emergency escalation. Availability and response arrangements depend on the selected support agreement.



GEKKO 365 CRM SALES MASTER

Gekko 365 Sales Master turns customer information into structured and measurable sales activity. It connects customers, prospects, sales opportunities and follow-up actions with the wider operational information held within Gekko Wholesale.

What's covered: Customer and prospect records; sales leads; opportunities; telephone calls and meetings; reminders and follow-ups; sales targets; personalised email campaigns; mailshots; customer-engagement workflows; management reports; and practical sales and CRM training.

CLIENT PORTAL

Give your customers secure, professional, 24/7 access to online ordering and account information. The portal connects directly to Gekko Wholesale, reducing manual order entry and helping customers receive a faster and more convenient service.

What's covered: Product searching; customer-specific prices and discounts; personal shopping lists; repeat orders; current-order progress; previous orders; invoices and statements; outstanding balances; full or part payments where enabled; product promotions; and customer onboarding.

PLANNER & TRACKER

Connect warehouse picking, checking, route planning, dispatch and delivery confirmation within one controlled process. Management can see what needs to be completed, who is responsible and how each delivery is progressing.

What's covered: Picking allocation; warehouse progress; checking and loading; vehicle and driver assignments; route planning; delivery sequencing; live vehicle tracking where enabled; driver updates; signatures; photographs; proof of delivery; failed deliveries; and performance dashboards.

SHADOW TRAINING

PringlePCS consultants work alongside your employees while they use Gekko Wholesale during real working situations. This practical coaching helps employees apply the correct procedures, resolve questions immediately and understand how their work affects other departments.

What's covered: Live-rollout support; department-by-department coaching; role-specific training; new-employee onboarding; refresher training; cross-training; procedure guides; departmental cover; operational problem-solving; and reducing reliance on one key employee.

THE HISTORY & FUTURE OF GEKKO WHOLESALE

Discover the story behind Gekko Wholesale and the long-term development roadmap that continues to shape the platform. From the first integrated wholesale system created for Smedley Catering Supplies in 1995 to Version 6, AI-assisted technology and plans for Version 7, this section demonstrates PringlePCS's commitment to innovation, stability and continuous improvement.

Version 6 planned for supported clients from September 2026; AI, automation and predictive insight; University of Sheffield academic engagement; Version 7 planning; and sustainable national growth.



DEMO BOOKING



Arrange a live demonstration of Gekko Wholesale and see how the different parts of the system work together. The demonstration provides an opportunity to discuss your existing processes, current problems and the improvements your organisation would like to achieve.

What's covered: A live system walkthrough; relevant Gekko modules; wholesale workflow discussions; questions from your management team; implementation options; training and support requirements; and recommended next steps.

CONTACT PCS

Contact PringlePCS to discuss your wholesale operation, request additional information or arrange the next stage of your Gekko Wholesale project.

SALES ENQUIRIES: 0114 281 3350
EMAIL: SALES@PRINGLEPCS.CO.UK

24/7 SUPPORT: 0114 281 3351
EMAIL: SUPPORT@PRINGLEPCS.CO.UK



TEN STEPS

Gekko Wholesale 24/7 Workflow



SUCCESSFUL WHOLESALE DISTRIBUTION BUSINESS

A successful wholesale distribution business is built around ten key areas: stock control, order collection, buying, run management, picking, invoicing, accounts, delivery tracking, sales and marketing, and IT support.

Each area is connected. If stock is wrong, the buying list will be wrong. If orders are missed, picking becomes difficult. If prices are not updated, invoices may be incorrect. If accounts are not controlled, cash flow can quickly become a problem. If IT fails, the whole business can slow down or even stop.

Gekko Wholesale 24/7 Workflow



This is why Gekko Wholesale 24/7 is so important. It brings all these departments, roles, and processes together into one connected system. It gives the business better control, reduces manual admin, improves accuracy, and helps staff work from the same live information.

For smaller companies, one person may be covering several of these roles — often the owner or main Operations Manager. They may understand the stock, orders, buying, customers, deliveries, accounts, and daily problems, but as the business grows, this can become too much for one person to manage alone.

Gekko Wholesale 24/7 helps put clear processes in place, so each role, task, and responsibility becomes easier to manage. Staff can access the information they need, departments can work together more effectively, and the business no longer has to rely on one person being involved in every decision.

This allows the owner to move away from being the main workforce and become the person who manages, measures, and grows the business.

The key question is:

Can the business continue to run and grow without everything depending on one person?

If not, Gekko Wholesale 24/7 helps make that possible by improving structure, reducing manual work, supporting each department, and giving managers better visibility across the whole business.

Gekko Wholesale 24/7 does not replace the people who make the business successful — it supports them. It is not just an IT system. It is a smarter way to understand, manage, and grow a wholesale business.



STEP 1: START AT THE END — STOCK CHECK

The first place to start is actually at the end of the working day. A daily stock check gives the business a clear and accurate starting point for the next day. Once customer orders, deliveries, and stock movements have been completed, Gekko Wholesale 24/7 helps identify what stock is available, what has been sold, and what may need to be purchased. Because Gekko understands how wholesale businesses work, it can manage products that are bought in one format but sold in another, such as buying a crate of apples but selling them individually or by weight. This makes stock control more accurate, reduces waste, prevents unnecessary buying, and gives the business confidence before the next day begins.

STEP 2: COLLECTING ORDERS

Collecting orders is often one of the most time-consuming parts of a wholesale business. Orders may arrive by phone, voicemail, email, WhatsApp, handwritten notes, or repeat requests from regular customers. This can create confusion, duplication, missed items, and unnecessary admin. Gekko Wholesale 24/7 brings order collection into one controlled process by allowing customers to place orders online, use quick-shop lists, repeat previous orders, add special requests, and receive confirmation once their order has been submitted. For customers who still prefer WhatsApp, AI-assisted ordering can help turn messages or voice notes into orders ready for approval. This gives the business better control while still supporting the way different customers prefer to work.

STEP 3: BUYING

Once all customer orders have been processed, Gekko Wholesale 24/7 can automatically compare what has been ordered against the stock currently available. The system then creates a clear buying list showing what needs to be purchased to fulfil the day's orders. This list can be grouped by preferred supplier and viewed on paper, tablet, or mobile device, making the purchasing process faster and more accurate. When purchases are entered back into the system with the latest cost prices, Gekko can help update selling prices based on client pricing rules, mark-ups, margins, or daily price changes. This helps protect profit, reduce waste, and ensure customer orders are linked to real stock and real purchase costs.

STEP 4: RUN MANAGER

The Run Manager stage helps organise the day before pickers and drivers arrive. Without this planning, staff can be left waiting, orders can be delayed, and the morning can become stressful. Gekko Wholesale 24/7 allows customers to be assigned to preferred pickers, drivers, or delivery routes, so orders can be automatically grouped and allocated. If changes are needed, the Run Manager can quickly move orders, redistribute work, and balance the workload across the team. This gives the business live control over who is picking each order, which driver or route it belongs to, and what is still outstanding.

STEP 5: PICKING

Picking is where customer orders are physically collected, checked, and prepared. Gekko Wholesale 24/7 supports different picking methods, including printed picking sheets, tablets, touch screens, and devices connected to weighing scales. For weighed goods, the actual weight can be recorded directly against the order, helping improve accuracy and protect turnover. Pickers can confirm items as they are picked, swap items where suitable alternatives are needed, and record changes properly within the system. This turns picking from a rushed manual task into a clear, trackable process that improves accuracy, reduces mistakes, and gives the business better control before invoicing and delivery.



STEP 6: PROCESSING ORDERS INTO INVOICES

Once orders have been picked and packed, they need to be processed into invoices. Gekko Wholesale 24/7 allows invoices to be created for all daily picked orders, selected customers, delivery runs, drivers, or individual orders. Ideally, purchase costs and selling prices should already be updated before invoices are created, but the system also supports quick price overrides where needed. This is useful when only certain products have changed dramatically in price, such as strawberries increasing overnight. If an invoice mistake is made, Gekko can help correct it by recreating the order, returning stock correctly, and producing a clear report for accounts. This makes invoicing faster, more accurate, and easier to control.

STEP 7: ACCOUNTS

Accounts is one of the most important parts of a wholesale business because strong sales mean very little if payments are not collected properly. Gekko Wholesale 24/7 helps connect accounts directly to orders, invoices, payments, credit limits, and customer balances. Customers can log in online to view outstanding invoices, pay online, download statements, export invoices, and manage their account information. The system can also support batch invoicing, credit warnings, account holds, and part-payment allocation. If a customer pays an amount that does not fully clear all invoices, Gekko can allocate the payment and show the remaining balance clearly. This improves cash flow, reduces admin, and gives both the business and customer better financial visibility.

STEP 8: TRACKING & DASHBOARDS

Once orders have been loaded onto vans, the business still needs to know what has been delivered and what is still outstanding. With Gekko Wholesale 24/7, drivers can use a mobile phone or tablet to confirm deliveries, capture signatures, take photos, add notes, and update delivery status in real time. This information updates the main system automatically, giving managers, accounts, customer service, and office staff live visibility of the day's progress. Dashboards can also show total orders, invoices, picked orders, delivered orders, outstanding deliveries, and performance by team, picker, driver, or route. This helps improve productivity, reduce confusion, and create a more positive culture based on live progress rather than blame.

STEP 9: SALES & MARKETING

Gekko Wholesale 24/7 is not only designed to manage daily operations; it also helps businesses grow. At the centre of the system is Gekko 365 CRM, which supports customer management, sales activity, marketing campaigns, follow-ups, and reporting. Because it links with Microsoft 365, businesses can use tools such as Outlook, Excel, Word, mail merge, and Power BI to create personalised campaigns, analyse sales activity, and produce meaningful reports. Pringle PCS can also support businesses with sales training, business coaching, website design, graphics, social media, and marketing support. This means Gekko Wholesale helps companies keep existing customers, win new ones, and build a stronger sales process for the future.

STEP 10: IT MANAGER & 24/7 SUPPORT

In a modern wholesale business, IT must be reliable, secure, and supported at all times. Orders, stock, invoices, payments, remote working, email, internet, and customer access all depend on systems that cannot afford unnecessary downtime. Pringle PCS can work alongside an existing IT department or provide a complete IT support solution, including computers, servers, Microsoft 365, remote access, security, backups, printers, and Gekko Wholesale support. Support can also cover holidays, sickness, replacement equipment, and secure home working. Pringle PCS also provides honest hardware advice, passing costs directly to the client rather than adding unnecessary margins. The goal is simple: IT should never be the reason a customer misses an order, and Pringle PCS is there to keep the business moving.

AI WHOLESALE

AI: TRANSFORMING THE FUTURE

THE FUTURE OF SMARTER ORDERING, COMMUNICATION AND CONTROL.

1 SELF-GENERATING ORDERS

AI automatically creates purchase and customer orders.

Product	Qty	Stock	Status
Product A	120	40	Stock
Product B	300	300	Stock
Product C	300	300	Stock
Product D	300	300	Stock
Product E	150	70	Stock

2 ANSWERING THE PHONE & TAKING ORDERS

AI voice assistant handles calls, captures orders and confirms details instantly.

3 EMAIL CREATION, PROOF SPELLING & IMPROVE WRITING

AI writes, checks and improves emails for clarity, tone and professionalism.

4 WHATSAPP ORDERING

Customers order via WhatsApp. AI reads, captures and creates orders instantly.

5 AI RISK WARNINGS & REPORTS

AI detects risks, highlights issues and delivers smart reports with actionable insights.

6 AI ACCOUNTING CREATION

AI automatically creates invoices, accounts and financial records accurately and fast.

ONE INTELLIGENT SYSTEM. EVERY PART OF YOUR BUSINESS.

PRINGLE PCS EXPERTS TEACHING TUTORS AND STUDENTS THE FUTURE OF AI.

Real-world AI. Real results. Real people.

AI IN WHOLESALE SMARTER. FASTER. BETTER.

- EXPERT TUTORS
- LIVE DEMOS
- PRACTICAL SKILLS
- FUTURE READY

SAVE TIME
AUTOMATE
MORE

REDUCE ERRORS
IMPROVE
ACCURACY

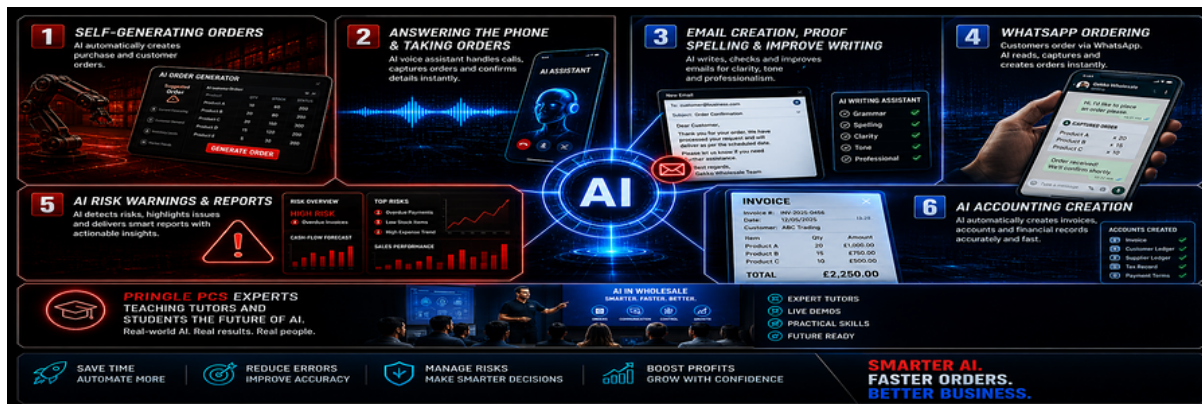
MANAGE RISKS
MAKE SMARTER
DECISIONS

BOOST PROFITS
GROW WITH
CONFIDENCE

SMARTER AI | FASTER ORDERS | BETTER BUSINESS

GEKKO AI

Intelligent Automation for the Modern Wholesale Business



The world is moving faster than ever before.

Artificial Intelligence is no longer a concept for the future — it is already reshaping how successful businesses operate today.

While some organisations remain cautious or unsure about AI, the reality is simple:

When implemented correctly, AI is one of the biggest productivity accelerators a company can adopt.

The most successful wholesale and distribution businesses are not simply those with the most staff — they are the ones with the most reliable, repeatable and structured processes.

However, those processes often consume hours of manual administration every single day.

How Much Time Is Being Lost?

Think about your current workflow.

- How much time is spent listening to voice messages and manually creating orders?
- How many WhatsApp messages or text orders need retyping into the system?
- How many emails require staff to interpret, rekey and check?
- How many hours are spent correcting input errors?

Many wholesale businesses spend at least 3–5 hours every evening manually inputting orders into their system.

That's up to 25–30 hours per week of repetitive administration — time that could be spent on sales, service and growth.



AI Integrated Directly Into Gekko Wholesale

At Pringle PCS, our development team operates at the cutting edge of AI integration.

We have incorporated leading AI technologies directly into Gekko Wholesale, including:



This is not AI as a separate tool. This is AI embedded directly into your wholesale system.

Automated Order Creation: Imagine this:

- A customer sends a WhatsApp message.
- A voice message is received.
- An email order arrives.

Instead of manually retyping the order, Gekko AI automatically:

- Reads the message
- Extracts product details
- Identifies quantities
- Matches items to your stock database
- Creates a structured order
- Flags any discrepancies
- Presents it ready for approval

Your team simply checks and confirms. Instead of creating orders — they verify them.

The difference in speed and accuracy is transformational.

Real Commercial Impact

Wholesale businesses using AI-driven order processing have reduced manual entry time dramatically. Some companies are saving up to 30 hours per week by automating repetitive administrative tasks.

That is not just time saved. That is:

- Reduced staffing pressure
- Fewer input errors
- Faster turnaround
- Improved customer response times
- Lower operational cost

AI does not replace your team. It enhances them.



Beyond Orders — Smarter Business Intelligence

Gekko AI can also assist with:

- Predictive stock modelling
- Sales trend analysis
- Margin forecasting
- Customer behaviour insights
- Automated reporting summaries
- Intelligent workflow recommendations

This transforms Gekko Wholesale from a system of record into a system of intelligence.

AI Training & Business Adoption

At Pringle PCS, we understand that technology is only powerful when people know how to use it. That's why we provide free AI training across our departments, including:

- Microsoft Copilot training
- ChatGPT business application workshops
- AI-driven email improvement
- Grammar and spelling enhancement tools
- Microsoft Teams meeting productivity tools
- AI-powered document summarisation
- Automated meeting minutes creation

We teach management teams how to:

- Improve documentation
- Enhance communication quality
- Save hours in meetings
- Increase productivity without increasing workload

AI should not be feared. It should be understood and controlled — and we ensure it is implemented securely, professionally and strategically.

The Future of Wholesale Is Intelligent

Wholesale and distribution businesses that adopt AI early will gain:

- Operational speed
- Administrative efficiency
- Reduced overhead
- Higher accuracy
- Competitive advantage

Those who delay will eventually need to catch up. At Pringle PCS, we are not waiting for the AI future — we are building it into Gekko Wholesale now.





GEKKO 365 CRM SALES MASTER

Unlock the Full Potential of GEKKO 365



GEKKO 365 is not just a CRM system — it is part of a wider business development framework delivered by Pringle PCS .

When your company implements Gekko Wholesale and Gekko 365 , you do not simply receive software. You gain a fully integrated solution designed to manage orders, strengthen customer relationships, and actively increase sales performance.

One of the core strengths of Pringle PCS is our dedicated Sales & Business Training division . We ensure your sales and marketing teams understand how to use the CRM strategically — not just administratively.

We work directly with your team to maximise the value of Gekko 365, turning it into a structured revenue-driving platform rather than just a data storage tool.

Structured Sales & CRM Development Includes:

- Managing and nurturing sales leads
- Tracking target sales performance
- Monitoring outstanding requests and follow-ups
- Running structured email campaigns
- Managing customer engagement workflows
- Improving sales accountability and reporting

The objective is simple: to ensure your team understands how to use Gekko 365 not just as a CRM database, but as a structured sales and growth engine.

When CRM, wholesale operations and sales development operate together within one integrated platform, your business gains control, visibility and measurable commercial growth.

The Result

- Increased conversion rates
- Improved customer retention
- Stronger sales performance
- Clearer reporting and accountability
- Confident, structured team performance

This is the advantage of working with Pringle PCS .



CLIENT PORTAL

24/7 Online Ordering and Account Management



The fully integrated Gekko Wholesale Client Portal gives your customers a secure, professional and convenient way to place orders, manage their accounts and communicate with your business at any time of the day.

Customers no longer need to wait for your sales office to open, search through old emails or telephone to repeat a regular order. From one central online portal, they can review products, create shopping lists, repeat previous orders, view invoices, make payments and monitor the progress of current orders.

The portal is connected directly to Gekko Wholesale, helping your sales, order-processing, warehouse, delivery and accounts teams work from the same up-to-date information. This reduces duplicated work, improves order accuracy and gives customers a faster and more professional service.

24/7 Online Wholesale Ordering

Your customers can place orders securely from a desktop computer, laptop, tablet or mobile phone. The portal can display the products, prices and ordering options relevant to each individual customer, helping to create a personalised wholesale buying experience.

- Search and browse available products
- View customer-specific prices and agreed discounts
- Order using the correct item, pack, case or crate quantity
- Check product availability where live stock visibility is enabled
- Add customer purchase-order references and delivery instructions
- Select delivery or collection options where applicable
- Submit orders directly into the Gekko Wholesale workflow

Once submitted, an order can move into your agreed checking, picking, dispatch, delivery and invoicing process without employees having to re-enter the same information manually.

Personal Shopping Lists

Customers can create and save their own reusable shopping lists, making regular wholesale ordering faster and easier. A customer may create different lists for individual sites, departments, delivery days, seasonal requirements or frequently purchased products.

- Save frequently ordered products in one place
- Create multiple lists for different locations or requirements
- Update quantities before placing each order
- Add or remove products as purchasing needs change
- Reduce forgotten items and repetitive order entry

Shopping lists are particularly valuable for customers who purchase the same core products every week but need the flexibility to adjust quantities or add occasional items before submitting the order.

Repeat Previous Orders in Seconds

Customers can view their previous orders and use an earlier order as the starting point for a new one. Instead of rebuilding a regular order product by product, they can select a previous order, copy the required items into a new basket and make any necessary changes before submitting it.

- Review previous order dates, products, quantities and values
- Copy a complete previous order into a new basket
- Change quantities before the new order is submitted
- Remove products that are no longer required
- Add new products, references or delivery instructions

Repeat ordering saves the customer time, encourages regular purchasing and reduces the risk of mistakes caused by manually recreating an order from memory.



WhatsApp Text and Audio Ordering

Where the agreed WhatsApp ordering integration is enabled, customers can send an order request using a WhatsApp text message or audio recording. This gives busy customers a quick and familiar way to place an order when they do not have time to complete an online form.



An audio message can be transcribed and interpreted by the system to create a draft customer order within the Gekko Wholesale workflow. The order can then be checked against the correct customer account, product descriptions, units, quantities, prices, stock availability and delivery requirements before it is confirmed for processing.

- Customers can send text or voice order requests using WhatsApp
- Audio messages can be converted into written order information
- A draft order can be created against the correct customer account
- Employees can review unclear products, quantities or units before approval
- The customer can receive confirmation once the order has been accepted

Creating a checked draft order provides the speed of automated ordering while retaining an important validation stage before stock is picked, dispatched or invoiced.

Previous Orders, Invoices and Account Documents

The Client Portal gives customers a clear history of their activity with your company. Authorised users can review previous orders, monitor current order progress and access the documents linked to their account.

- View previous and current orders
- Review detailed product and quantity breakdowns
- Check order, picking, dispatch or delivery status where enabled
- View and download invoices, credit notes and statements
- Identify paid, part-paid and outstanding invoices
- Print or save documents for the customer's own records

Giving customers direct access to this information can reduce routine account queries and allows your employees to spend more time supporting sales, service and business growth.



Secure Online Payments and Part Payments

Where online payment processing is enabled, customers can pay outstanding invoices securely through the Client Portal using an approved credit or debit card payment provider.

Customers can pay an invoice in full or make an authorised part payment . The payment can be recorded against the appropriate invoice, leaving a clear remaining balance for the customer and your accounts team to review.

- Pay individual invoices online
- Make full or approved part payments
- View the remaining balance after a payment
- Receive payment confirmation or a digital receipt
- Improve cash flow and reduce delays in collecting payment
- Reduce the administrative time spent taking payments manually

Integrated Credit Control

Credit control rules can be connected directly to the customer's portal account. Management and authorised accounts employees can control credit limits, available credit and ordering permissions in line with your organisation's agreed financial procedures.

- Display outstanding balances and available credit
- Increase or reduce credit limits where authorised
- Restrict ordering when an account exceeds its agreed terms
- Require payment before a further order is accepted
- Place an account on hold where management approval is required
- Maintain a clear record of invoice and payment activity

This gives customers a smooth ordering experience while protecting your organisation from unnecessary financial exposure and avoidable credit risk.

Promotions, Product Advertising and Additional Sales

The Client Portal is not only an order-entry system. It can also become an active digital sales channel, allowing your organisation to promote products and communicate offers directly to customers while they are preparing an order.

- Highlight new, seasonal or high-priority products
- Display special offers and customer-specific promotions
- Recommend related products and additional order items
- Promote products based on previous customer purchasing activity
- Encourage customers to increase the value of their order

This helps your company generate additional sales while giving customers useful information about products they may otherwise overlook.



PringlePCS Customer Onboarding and Portal Training

Introducing a client portal is most successful when customers understand how to use it confidently.

PringlePCS can work on your behalf to introduce the portal to your customers and show them how to use its full potential.

This removes pressure from your internal team and helps customers adopt the new ordering process more quickly. Training can be delivered to individual customers, groups of customer employees or nominated account administrators.

- Introduce customers to the portal and login process
- Demonstrate product searching and online ordering
- Help customers create shopping lists
- Show customers how to repeat and amend previous orders
- Explain WhatsApp text and audio ordering where enabled
- Demonstrate invoice, statement and payment functions
- Provide guidance on authorised users and account security
- Support customers while they place their first live order
- Produce branded quick-reference guides and training materials

Customer training can be delivered online through Microsoft Teams, at your premises, at the customer's premises or through agreed demonstration sessions. The exact delivery method will depend on the number of customers, their locations and the agreed implementation plan.



You do not simply provide customers with a login.

PringlePCS helps them understand how the portal can save time, improve control and make ordering easier.



Full Wholesale Financial Control

Gekko Wholesale provides financial visibility across the full order-to-payment process. Sales, invoices, VAT, payments, outstanding balances and credit positions can be monitored from one connected system, giving management a clearer understanding of current business performance.

The system can support daily income reporting, including invoiced sales, received payments, outstanding debt, gross profit and VAT analysis. Depending on the agreed configuration and the quality of the information recorded, management can review performance daily or throughout the working day.

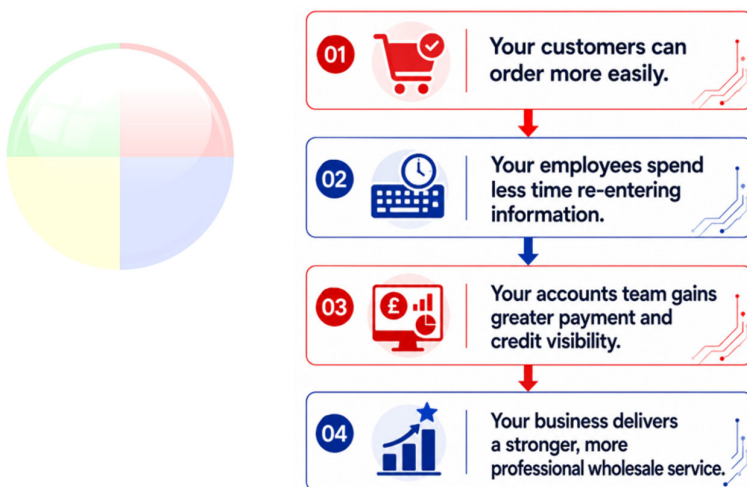
Instead of relying entirely on end-of-month reports, authorised users can view live dashboards showing incoming revenue, current orders, unpaid invoices, stock value, purchasing commitments and other agreed performance indicators.

Invoice generation is integrated into the wholesale workflow. Invoices can be produced from completed orders, emailed to customers and made available through the Client Portal. The system can also support part payments, credit notes, account statements and batch invoicing, including consolidated weekly invoicing for customers receiving multiple orders or deliveries.

Outstanding invoice and aged-debt reports give the accounts team clear visibility of overdue balances. Automatic invoice and statement emailing can improve consistency, while online payments make it easier for customers to settle their accounts promptly.

The Commercial Benefits

- Convenient customer ordering, 24 hours a day
- Faster repeat ordering through saved shopping lists and order history
- Fewer manual order-entry tasks for your employees
- Improved order accuracy and clearer customer instructions
- Faster payments and stronger credit control
- Reduced routine invoice and account enquiries
- Additional opportunities to promote products and increase order value
- A professional service comparable with major wholesale suppliers
- Practical customer onboarding and training delivered by PringlePCS



PLANNER & TRACKER

Route Planning, Picking and Complete Delivery Control



In wholesale and distribution, a delivery begins long before a van leaves the warehouse. The order must be checked, stock must be picked accurately, responsibility must be assigned, the vehicle must be loaded correctly and the most efficient delivery route must be planned.

Gekko Wholesale brings these activities together within one structured workflow. From the moment a customer order is confirmed through to final proof of delivery, management can see what needs to happen, who is responsible and whether each stage has been completed.

This replaces informal paperwork, verbal instructions and disconnected spreadsheets with a controlled process that improves accuracy, accountability, customer service and profitability.

One Connected Order-to-Delivery Workflow

Gekko Wholesale connects order processing, stock control, warehouse picking, route planning, dispatch and delivery confirmation. Information is recorded once and then made available to the employees who need it at each stage of the process.

The workflow can provide visibility of:

- Orders waiting to be picked
- The employee responsible for each picking task
- Orders that have been picked, checked or are awaiting action
- The route and delivery sequence assigned to each vehicle
- Deliveries that are in progress, completed, delayed or unsuccessful
- Delivery evidence, notes and recorded customer outcomes

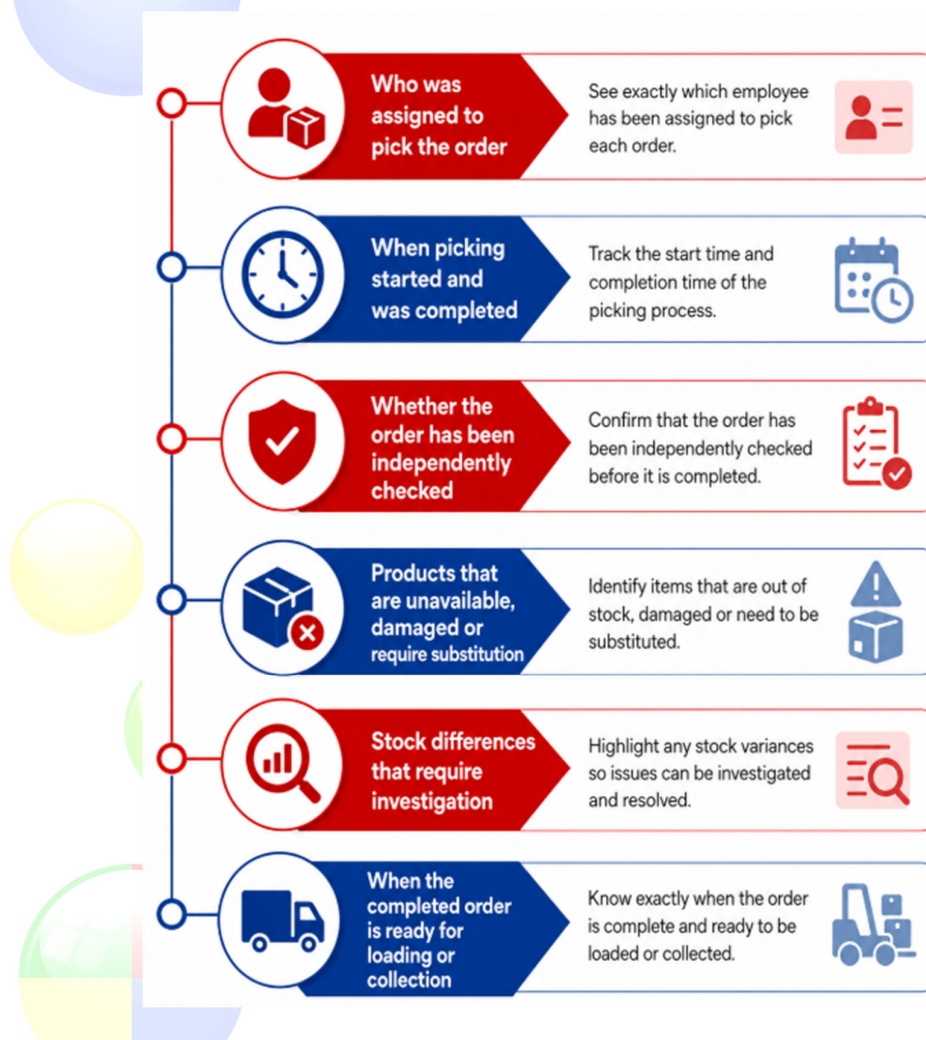
Every department works from the same information, reducing duplication, confusion and avoidable delays.

Intelligent Picking and Warehouse Delegation

Warehouse efficiency directly affects customer satisfaction and profit. Gekko Wholesale provides a structured picking process that allows orders to be allocated to individual warehouse employees, teams, routes or agreed working areas.

Clear delegation means employees know which orders they are responsible for and the priority in which the work should be completed. Management gains a live view of progress rather than having to rely on verbal updates or search through paper picking lists.

Management can identify:



Picking lists can be organised around delivery routes, delivery sequence and stock location, helping to reduce unnecessary warehouse movement and improve the speed of order preparation.

When responsibility is visible, errors reduce and performance improves.

Checking, Loading and Dispatch Control

A correctly picked order can still fail if it is loaded onto the wrong vehicle, placed in the wrong delivery sequence or dispatched without the required paperwork. Gekko Wholesale helps introduce a clear checking and dispatch process before goods leave the premises.

The agreed process can include:

- Checking picked products against the confirmed customer order
- Confirming quantities, packaging units and special instructions
- Recording shortages, substitutions or damaged products
- Assigning the order to the correct vehicle and route
- Loading goods in a practical delivery sequence
- Producing the required delivery and dispatch documentation

This creates a clear handover from the warehouse to the driver and protects the business against preventable dispatch mistakes.

Route Planning and Delivery Optimisation

Delivery routing is one of the largest hidden costs within a wholesale operation. Poor planning increases mileage, fuel usage, driver hours and vehicle wear while reducing the number of deliveries that can be completed during the working day.

The Gekko Wholesale Route Planner allows deliveries to be grouped and arranged in a practical sequence using the information available to your organisation. Routes can be planned around geography, customer priority, requested delivery windows and your agreed operational rules.

Effective route planning can help achieve:

- Reduced unnecessary mileage
- Lower fuel and vehicle-running costs
- More deliveries completed by each vehicle
- Better use of driver time
- Improved delivery-window performance
- More predictable arrival information for customers

Efficient routing is not simply an operational improvement; it protects margin on every delivery.

Clear Daily Instructions for Drivers

Drivers can be provided with a clear daily route showing the customers to visit, the planned delivery order and the information required to complete each stop. This helps reduce uncertainty and ensures that drivers are working from the latest authorised delivery information.

Delivery information can include:

- Customer name and delivery address
- Contact and access information
- Delivery sequence and route position
- Order details and special delivery instructions
- Payment or account information where appropriate and authorised
- A method of recording the result of the delivery

Where a delivery cannot be completed, the driver can record the reason and any relevant notes so that office employees can respond promptly and arrange the appropriate next action.



Live Van Location and Driver Progress Monitoring

Modern wholesale businesses require visibility beyond the warehouse. Where integrated vehicle tracking is enabled, management can monitor the live location of each van and review driver progress throughout the day.

This gives the office immediate operational awareness and allows employees to respond to customer enquiries using current information rather than repeatedly telephoning the driver for an update.

Live monitoring can provide:

- Current vehicle location
- Deliveries completed and still outstanding
- Early identification of delays or route disruption
- Faster and more accurate responses to customer queries
- Improved driver safety and management oversight
- Greater operational control throughout the delivery day

You are not left guessing where a vehicle is or how the route is progressing. You can see it.

Delivery Confirmation and Photo Evidence

Delivery disputes can consume valuable time, delay payment and damage customer relationships. Gekko Wholesale supports a structured proof-of-delivery process, allowing the result of each delivery to be recorded against the appropriate customer order.

Drivers can capture photo evidence at the point of delivery to help confirm where the goods were left and the condition in which they were delivered. Notes can also be recorded where an order is incomplete, refused, damaged or requires further action.

Documented delivery evidence provides:

- A clear record that the delivery was attempted or completed
- Supporting evidence for customer queries and disputes
- Reduced uncertainty surrounding missing or damaged goods
- Fewer avoidable credit-note and invoice enquiries
- Improved professionalism and customer confidence
- A traceable history connected to the original customer order

Every completed delivery becomes documented, traceable and easier to verify.

Failed Deliveries, Shortages and Follow-Up Actions

Not every delivery is completed exactly as planned. A customer may be unavailable, access may be restricted, goods may be refused or an unexpected shortage may be identified. These exceptions need to be recorded and communicated quickly so that they do not become lost within the working day.

Gekko Wholesale can help your team record and manage:

- Failed or attempted deliveries
- Customer refusals
- Missing, damaged or substituted products
- Returned goods
- Redelivery requirements
- Office follow-up and customer communication

Exceptions are recorded as part of the process, giving the office the information needed to resolve them without unnecessary delay.



Structured Responsibility and Full Accountability

One of the greatest weaknesses in warehouse and delivery operations is unclear responsibility. Gekko Wholesale helps remove this ambiguity by recording who was responsible at each stage of the order, picking, checking, loading, dispatch and delivery process.

This structured audit trail helps management understand:

- Who completed each stage
- When the action was completed
- Where a delay or mistake occurred
- Which procedures may require improvement
- Whether additional employee training is required
- How individual, team and route performance compares



Accountability is not about blaming employees. It is about providing clear roles, identifying support needs, improving procedures and giving good employees recognition for work completed correctly.

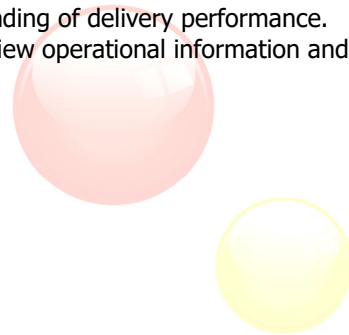
Delivery becomes a controlled business process rather than an informal arrangement.

Delivery Reporting and Performance Insight

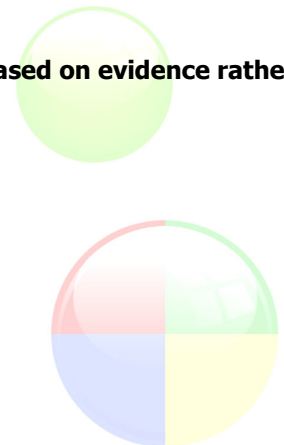
Built-in reporting and management dashboards provide a clearer understanding of delivery performance. Instead of reacting only when a customer complains, management can review operational information and identify recurring problems, delays or inefficient working practices.

Reporting can help management review:

- Completed and outstanding deliveries
- Delayed, failed or rescheduled deliveries
- Route and vehicle performance
- Driver progress and delivery timings
- Picking and checking productivity
- Common reasons for delivery exceptions
- Opportunities to improve routes, staffing and procedures



Delivery management becomes data-driven, allowing decisions to be based on evidence rather than assumptions.





PringlePCS Implementation, Training and Shadow Support

A successful delivery-management system depends on employees understanding not only which buttons to press, but also the procedure they are expected to follow. PringlePCS will work with your office, warehouse and delivery teams to configure practical workflows and help employees apply them during real working situations.

PringlePCS support can include:

- Reviewing your existing picking and delivery procedures
- Configuring responsibilities and workflow stages
- Training office employees, pickers, checkers and drivers
- Providing on-site shadow coaching during live operation
- Creating role-specific guides and quick-reference materials
- Reviewing problems and refining procedures after rollout
- Training new or replacement employees when required

This practical approach helps protect the knowledge within your business and gives management confidence that the process can continue when employees are absent, change roles or leave the company.

The Commercial Impact

When picking is structured, routes are planned efficiently and delivery progress is visible, the entire operation becomes easier to manage. Errors reduce, fuel and labour are used more effectively, customer queries are answered faster and delivery performance becomes measurable.

- Fewer picking and dispatch errors
- Lower mileage and fuel costs
- Better use of vehicles, drivers and warehouse employees
- Faster responses to delivery enquiries
- Reduced disputes and stronger delivery evidence
- Improved accountability and employee performance
- Greater customer confidence and repeat business
- Stronger operational control and protected profit margins







FUNDING

Funding & Finance

PringlePCS will provide a dedicated funding contact to help you explore suitable funding, finance and phased implementation options for Gekko Wholesale.

Making Gekko Wholesale Achievable, Affordable and Commercially Realistic

Investing in a new wholesale-management system is an important strategic decision. The right system can reduce administration, improve stock accuracy, strengthen customer service and give management much greater financial and operational control.

However, even when the long-term commercial case is strong, the initial cost of software, implementation, equipment and training can place pressure on available cash flow.

PringlePCS will help you consider the complete investment rather than looking only at the headline software price.

We can work with you to identify the essential elements of the project, separate immediate requirements from future enhancements and explore whether grants, growth programmes, staged delivery or independent commercial finance could make implementation more manageable.

The investment may support:

- Reduced administration and duplicated data entry
- Lower operational pressure on key employees
- Improved stock accuracy and reduced waste
- Faster order processing, picking and invoicing
- Better credit control and improved cash-flow visibility
- Stronger sales, CRM and customer-retention activity
- Reliable management reporting and performance information

Our objective is to help you invest at the correct level, for the correct reasons and with a payment structure that supports the ongoing stability of your business.

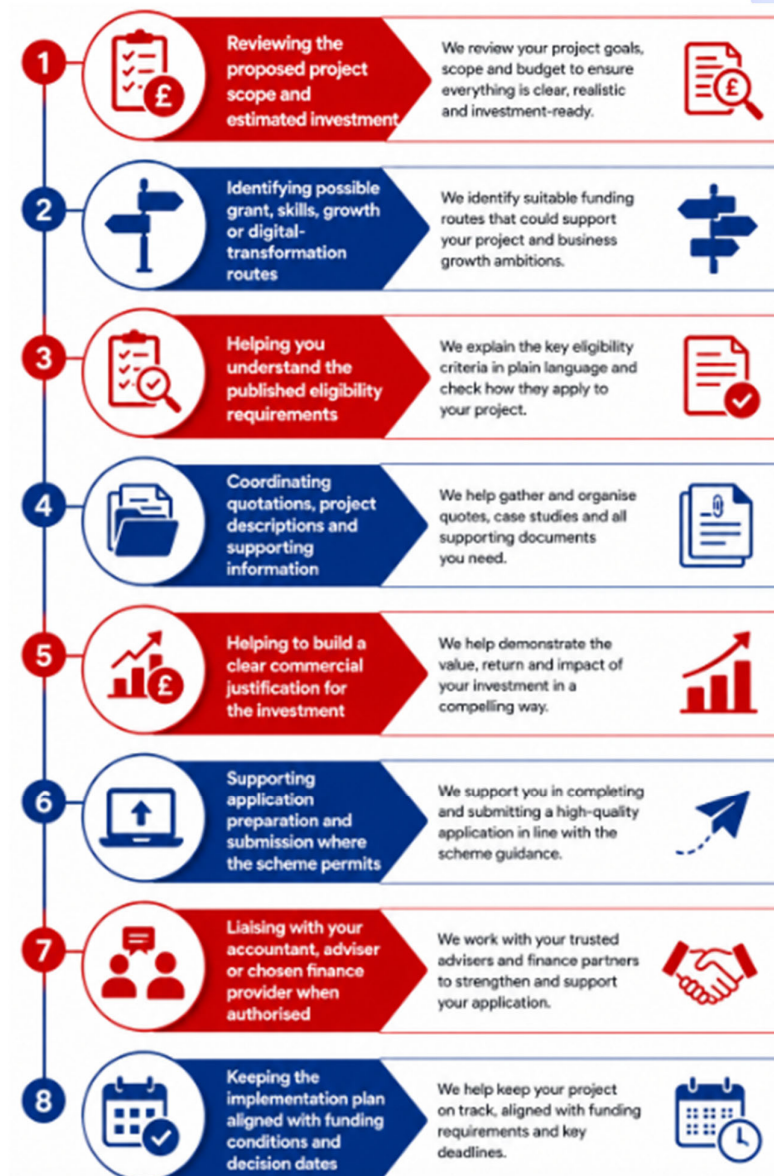


A Dedicated Funding Contact from PringlePCS

PringlePCS will nominate a dedicated contact to help coordinate the funding and finance element of your Gekko Wholesale project.

This gives you one person who understands the proposed implementation, the commercial objectives and the information that may be required by a funding organisation or finance provider.

Our support can include:



You remain in control of every application and financial commitment. PringlePCS provides project information and practical support, while the funding body or finance provider makes the final decision.

Government, Regional and Business-Growth Funding

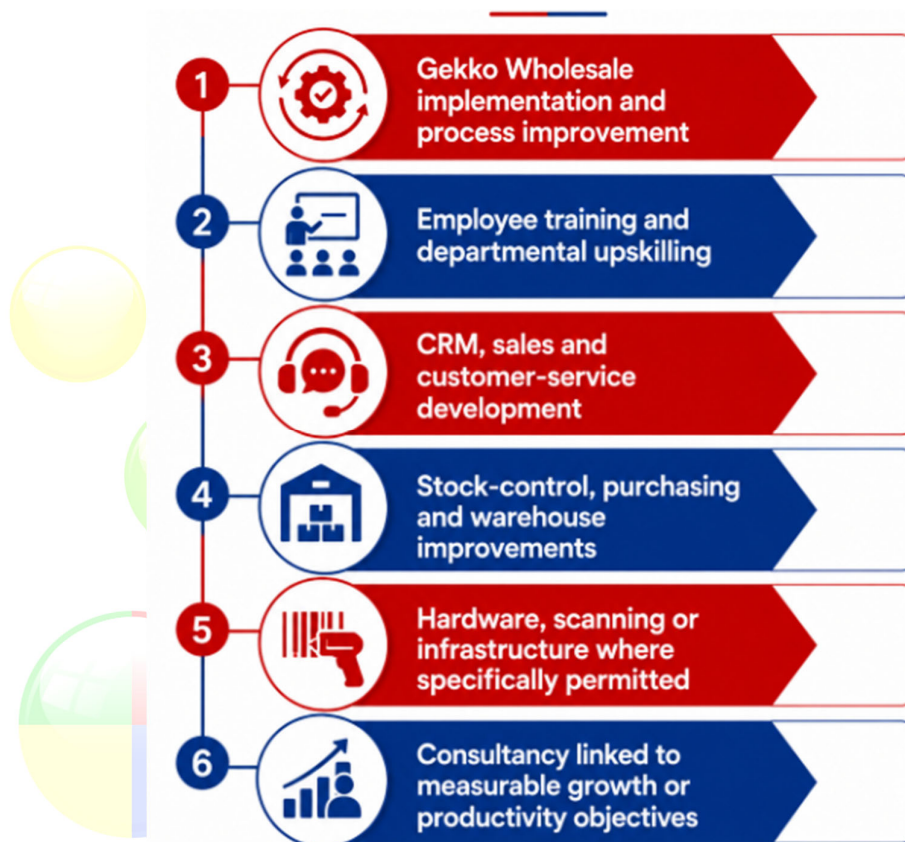
Funding opportunities can vary according to location, business size, sector, project purpose and the date on which an application is made.

Where a relevant programme is open, support may be available for activities such as employee development, digital transformation, productivity improvement, business growth, equipment or process modernisation.

PringlePCS has experience supporting clients through Skills Bank, Business Growth and related funding routes.

Any current supplier status, contribution level or eligible activity will depend on the rules of the specific programme operating at the time of application.

Potential areas of support may include:



Funding is never assumed. We will help you explore realistic opportunities and clearly identify which project costs appear to fall inside or outside the published scheme rules.

Funding Readiness and Eligibility Review

A strong application begins with accurate information. Before an application is prepared, we can help you organise the project information required to explain what the business intends to achieve and why the proposed investment is necessary.

This review may consider:

- Your registered business location and trading status
- Employee numbers, turnover or other scheme thresholds
- The operational problems the project is intended to solve
- The expected productivity, growth or workforce benefits
- The proposed start date and whether work has already commenced
- Eligible and non-eligible project costs
- Any required customer contribution or match funding
- Evidence, quotations and approvals required before commitment



Some programmes do not permit a project to begin, or an order to be placed, before formal approval.

We will therefore help you structure the proposed timetable carefully so that avoidable actions do not place a potential application at risk.

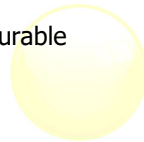
Building a Strong Commercial Business Case

Funding organisations and finance providers usually need to understand the business reason behind an investment.

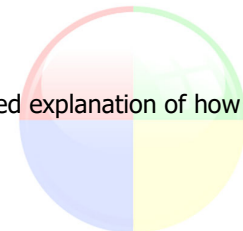
PringlePCS can help you describe the current challenges, the proposed solution and the measurable improvements that Gekko Wholesale is expected to deliver.

The business case can consider:

- Employee hours currently lost to repetitive administration
- Costs created by picking, ordering or invoicing errors
- Stock waste, shrinkage and avoidable over-ordering
- Delays in collecting outstanding customer balances
- Sales opportunities lost through weak CRM follow-up
- The need for live management and financial reporting
- Business-continuity risks caused by dependence on individual employees
- The growth capacity created by improved systems and procedures



The purpose is not to exaggerate savings. It is to produce a practical, evidence-based explanation of how the investment supports the future performance and resilience of the business.





A Clear and Transparent Project Cost

Before you make a funding or finance decision, PringlePCS will help define the expected project cost as clearly as possible.

This allows management, accountants and potential funders to understand what is included and how the investment is divided across the project.

The project budget may separate:

- Gekko Wholesale software and agreed licences
- Configuration, development and system integration
- Data preparation, migration and validation
- Hardware, tablets, scanners or infrastructure
- Employee training and live shadow rollout support
- Project management and implementation consultancy
- Ongoing hosting, support and maintenance
- Optional future modules and enhancements

This transparent approach helps avoid confusion between one-off implementation costs, ongoing service charges and optional future development.

Phased Implementation and Managed Investment

It may not be necessary to implement every optional feature on the first day.

Where operationally appropriate, the project can be divided into controlled phases so that essential functions are introduced first and additional capabilities are delivered as the business becomes ready for them.

A phased approach can help you:

- Prioritise the areas delivering the greatest immediate benefit
- Spread project expenditure across agreed milestones
- Reduce pressure on employees during implementation
- Confirm each process before moving to the next stage
- Use early operational benefits to support later development
- Maintain clear management control over scope and cost

Phasing should never remove critical controls or create an incomplete workflow. PringlePCS will help identify which elements can be delayed safely and which are essential to a successful launch.

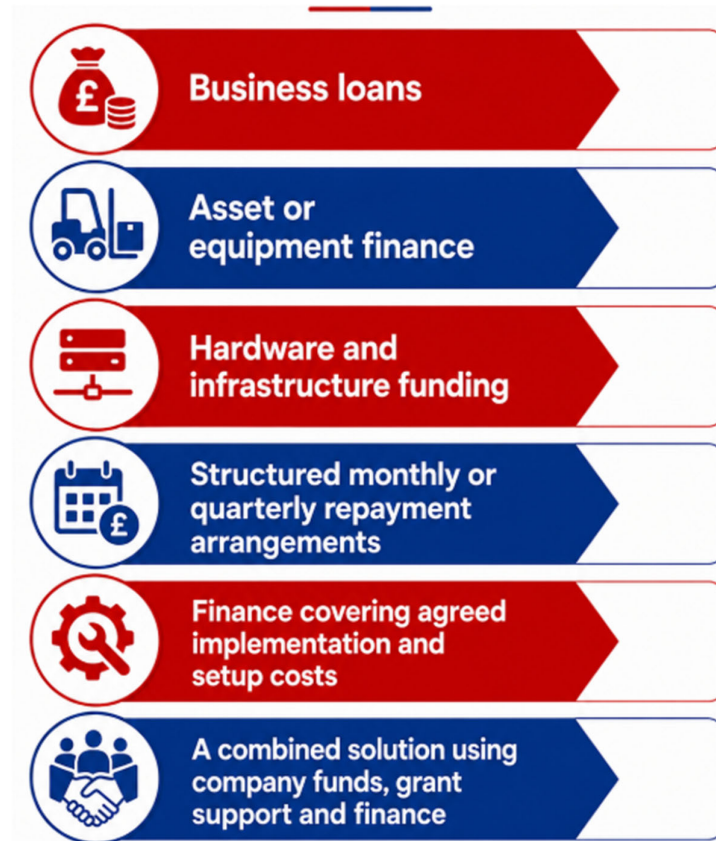


Independent Commercial Finance Options

Where grant funding is unavailable, insufficient or unsuitable, you may wish to consider an independent commercial finance solution.

Subject to your instruction, PringlePCS may introduce you to an established provider or work with a provider selected by your organisation.

Depending on the provider and project, options may include:



All finance is subject to the provider's own credit assessment, affordability checks, interest rates, fees, security requirements and contractual terms.

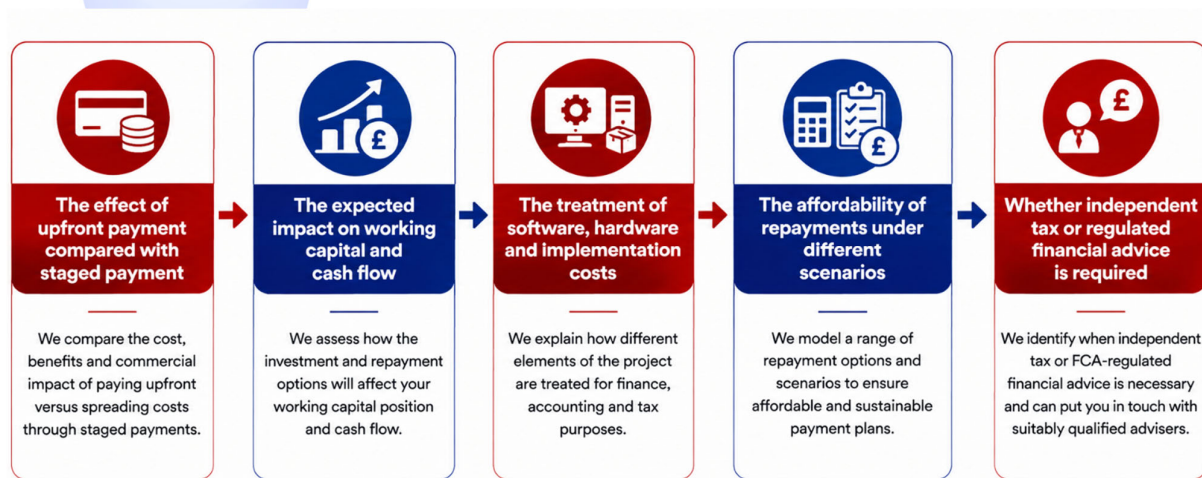
PringlePCS cannot guarantee that an application will be approved or that a particular finance product will remain available.

Working with Your Accountant or Financial Adviser

Your accountant or financial adviser can play an important role in reviewing affordability, cash-flow impact, tax treatment and the suitability of a proposed finance agreement.

With your permission, PringlePCS can provide them with the agreed project quotation, implementation stages and expected operational benefits.

This can help your adviser assess:



PringlePCS explains the technology and implementation. Your chosen professional adviser should advise on accounting, taxation, borrowing and financial suitability.

The Funding and Finance Journey

We will help keep the process structured so that funding activity and system planning move forward together rather than becoming two disconnected projects.

- Initial discovery: Define the business problem, desired outcomes and proposed Gekko Wholesale scope.
- Investment review: Separate essential costs, optional costs and ongoing service charges.
- Funding search: Identify potentially relevant programmes or independent finance routes.
- Eligibility check: Review published conditions, timescales and evidence requirements.
- Business case: Describe the operational, workforce and commercial benefits of the project.
- Application support: Prepare quotations and supporting information for your approval.
- Decision and agreement: Review any offer carefully before accepting or committing expenditure.
- Managed implementation: Begin the project in line with the agreed funding conditions, milestones and payment structure.

Measuring the Return on Investment

Gekko Wholesale should be measured as a business infrastructure investment rather than simply as a software expense. The value comes from the combined effect of improved control, time savings, fewer errors, better customer management and stronger financial information.

Potential commercial improvements include:

- Reduced manual administration and duplicated work
- Faster quotation, order, picking and invoicing processes
- Improved stock accuracy, purchasing and waste control
- Stronger credit control and faster collection of outstanding balances
- Increased sales activity and more consistent customer follow-up
- Better use of employee, warehouse and delivery resources
- Improved management visibility and faster decision-making
- Greater capacity for controlled business growth

Actual savings and returns will vary between organisations and will depend on the starting position, system scope, data quality, employee adoption and management procedures.

Where possible, PringlePCS can help you identify practical measures to review before and after implementation.

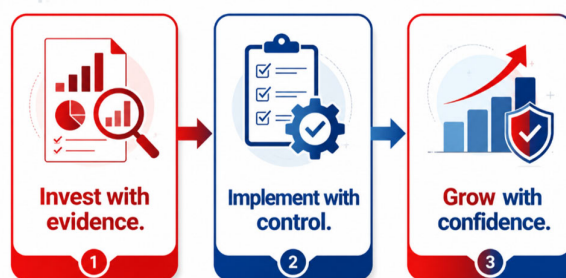
Important Funding and Finance Information

Grants and business-support programmes are subject to availability, location, eligibility, application deadlines and the rules set by the relevant funding organisation.

An application does not guarantee an award, and a funding body may change, suspend or withdraw a programme.

Commercial finance is subject to status, affordability, credit approval and the provider's terms.

Before entering any agreement, your organisation should review the total amount repayable, interest, fees, security, early-settlement conditions and the effect on cash flow. Independent financial, legal, accounting or tax advice should be obtained where appropriate.



PringlePCS will help you understand the project, explore the available routes and build a practical implementation plan that supports both your operational ambitions and your financial responsibilities.



BUSINESS PRICES

PRICES, PROFIT & GROWTH

HOW MUCH WILL IT SAVE? HOW MUCH MORE WILL IT MAKE?

MORE SALES
MORE PROFIT
MORE GROWTH

SAVE TIME
WORK SMARTER
BOOST EFFICIENCY

HOW MUCH?

Pringle Pay – Annual or Monthly
Contracts start from

£499

per month

365

TODAY'S SALES
£128,450
+2.2% vs yesterday

ORDERS
247
+15% vs yesterday

CUSTOMERS
1,842
+2.2% vs yesterday

TOP PRODUCTS

Product	Sales	Change
Example	2,340	+2.3%
Example	2,110	+2.1%
Example	2,010	+2.2%
Example	2,010	+1.7%

1 **WEIGH GOODS, INCREASE SALES**

+15%

If you weigh goods instead of by item, increase your sales by a minimum of 15%.

2 **HOW MUCH TIME WILL YOU SAVE?**

AUTOMATE TRACK DELIVER SAVE

3 **HOW MUCH MORE BUSINESS WILL YOU MAKE?**

MORE ORDERS
MORE CUSTOMERS
MORE TURNOVER

4 **MANAGE YOUR BUSINESS**

Manage your business instead of working for the business.

5 **INTERNATIONAL SUPPLIER STANDARD**

★★★★★
Become overnight a business with the systems and service level of an international supplier.

6 **STAND OUT ABOVE THE REST**

Smarter systems, faster ordering, stronger service, better control.

SAVE TIME
Automate tasks and get more done, faster.

INCREASE SALES
Sell more, serve more, boost your profits.

GROW FASTER
More orders, more customers, more growth.

WORK SMARTER
Streamline workflows and maximise productivity.

TAKE CONTROL
Live insights, total visibility, complete confidence.

SMARTER AI | FASTER ORDERS | BETTER BUSINESS



BUSINESS PRICES

Gekko Wholesale Business Pricing



Flexible setup options designed around your organisation, available resources and preferred level of implementation support.

Gekko Wholesale can be introduced through a self-managed setup or through a complete PringlePCS Managed Implementation . The most appropriate route will depend on the size of your organisation, the condition of your existing data, the number of products and customers involved, the availability of your employees and how much of the preparation your own team can complete.

We believe pricing should be clear and commercially realistic. The figures below provide the standard licence, setup and implementation costs, while your final proposal will confirm the agreed scope, responsibilities, timescale and any organisation-specific requirements before work begins.

Every Rollout Is Individually Planned

No two wholesale businesses operate in exactly the same way. Every Gekko Wholesale rollout and final implementation cost will depend on your organisation's individual requirements and the amount of work required to prepare the system for live use.

Where your own employees can provide clean data, complete agreed preparation tasks, approve information promptly, assist with product setup or photography, support stock-taking and take part in testing and training, this can reduce the amount of PringlePCS implementation time required and may therefore reduce the overall project timescale and cost.

A written implementation plan and final quotation will be agreed with you before the managed project begins.



CHOOSE THE IMPLEMENTATION ROUTE THAT SUITS YOUR BUSINESS

SETUP OPTION 1

SELF-MANAGED IMPLEMENTATION

Your organisation completes the database preparation, system configuration and staff training using its own employees, time and internal resources. PringlePCS provides the hosted system, demonstration database, training resources and agreed technical support.

£1,500

Initial setup fee, excluding VAT

- Best suited to organisations with employees available to prepare data and configure the system.
- Access to a live Gekko Wholesale database and a demonstration database for testing and training.
- Access to Gekko online training videos and supporting guidance materials.
- Your chosen monthly or annual licence is payable in addition to the initial setup fee.

SETUP OPTION 2

PRINGLEPCS MANAGED IMPLEMENTATION

PringlePCS manages the agreed implementation on your behalf, including system configuration, database preparation, staff training and supported departmental rollout. This option is designed for established organisations that require a structured, end-to-end implementation service.

£19,500

Standard managed implementation fee, excluding VAT

- The standard £1,500 Initial Setup Package is included and is not charged separately.
- The standard figure is based on the agreed managed implementation scope.
- Every rollout is reviewed individually before the final project price and timetable are confirmed.
- Your own available resources can be included within the project plan to reduce PringlePCS time and potential cost.



Setup Option 1: Self-Managed Pricing

The Self-Managed Implementation gives your organisation control over the preparation and configuration process. Your employees use the supplied demonstration system, online training and guidance materials to build and test the main areas of Gekko Wholesale before live use.

MONTHLY LICENCE OPTION

Item	Price
Initial setup fee	£1,500
Twelve monthly licence and support payments at £545	£6,540
Total first-year cost	£8,040
Ongoing licence and support after the first year	£545 per month

ANNUAL LICENCE OPTION

Item	Price
Initial setup fee	£1,500
Annual licence and support	£5,400
Total first-year cost	£6,900
Ongoing licence and support after the first year	£5,400 per year

Paying annually saves £1,140 per year compared with making twelve monthly licence payments.





Setup Option 2: PringlePCS Managed Implementation Pricing

The PringlePCS Managed Implementation provides a structured setup, data-preparation, training and rollout service. Our team works with your management and nominated employees to prepare the system and introduce Gekko Wholesale across the agreed departments.

Item	Standard Price
PringlePCS Managed Implementation	£19,500
First annual Gekko Wholesale licence and support	£5,400
Standard total initial investment	£24,900
Subsequent annual licence and support	£5,400 per year

The standard £1,500 Initial Setup Package is included within the Managed Implementation Fee and is not charged separately. The first annual licence and support period begins from the agreed Gekko Wholesale live start date following the initial implementation period.

Individual Scope and Final Cost

The £19,500 figure represents the standard Managed Implementation package described below. A project requiring additional companies, unusually large or complex datasets, specialist integrations, extensive development, additional product photography, further on-site attendance or work outside the agreed scope may require a revised quotation. Equally, where your organisation completes agreed tasks using its own resources, the PringlePCS workload may be reduced. The final price will be confirmed in writing following the implementation review.



What the Managed Implementation Can Include

The exact project plan will be tailored to your organisation. The standard managed service can include the following areas, subject to the agreed scope and the information supplied by your business.

TECHNICAL FOUNDATION

Hosted web server setup, SSL certificate, live database, demonstration database and agreed technical support.

COMPANY & USER SETUP

Company records, system accounts, user access, permissions and role-based configuration.

CUSTOMER & SUPPLIER DATA

Client accounts, supplier records, customer web accounts and approved trading information.

PRODUCTS & PRICING

Product catalogue preparation, categories, reporting groups, price bands, till buttons and agreed images.

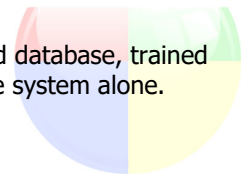
OPERATIONAL WORKFLOWS

Sales, order processing, purchasing, picking, stock control, routes, accounts and reporting configuration.

TRAINING & LIVE ROLLOUT

Staff training, on-site coaching, agreed out-of-hours sessions, departmental shadow support and live rollout assistance.

The managed package is designed to help your organisation begin with an organised database, trained employees and supported working procedures rather than being left to configure the system alone.





How Your Own Company Resources Can Reduce Time and Cost

PringlePCS can complete the full agreed project, but your organisation may already have employees who can assist with specific preparation tasks. These responsibilities can be divided between both teams and clearly recorded within the implementation plan.

Your team may be able to assist by:

- Appointing an internal project lead with authority to provide decisions and approvals.
- Supplying accurate customer, supplier, employee and product information in the agreed format.
- Cleaning duplicate, incomplete or outdated records before they are imported.
- Confirming product descriptions, prices, pack sizes, barcodes and customer price arrangements.
- Making products available, clearly identified and accessible where photography is required.
- Completing and approving the physical stock count before live stock figures are entered.
- Providing employees for system testing, departmental workshops and role-based training.
- Reviewing test results and approving each stage promptly to prevent avoidable delays.
- Creating or maintaining selected product, allergen, image or customer information after training.

The more accurate information and practical assistance your organisation can provide, the less time may be required for PringlePCS to complete those same tasks. Any reduction will depend on the work genuinely completed, the quality of the information and the agreed division of responsibilities.

Managed Implementation Timescale

A fully managed installation is estimated to require approximately 560 hours of PringlePCS implementation time. By allocating several trained team members to the project, the main system setup and database preparation can normally be completed within approximately two months.

Staff training, final stock preparation, customer introduction, live rollout and departmental shadow support may extend the complete implementation programme to approximately three months.

The actual timescale and final workload will depend on:

- The amount, accuracy and format of the information supplied.
- The number of customers, suppliers, products, users and operating locations.
- The condition of existing databases, spreadsheets and product records.
- Product availability and access where photography is included.
- The availability of your management and departmental employees.
- The completion and approval of stock-taking activities.
- The individual processes, integrations and reporting requirements of your organisation.

These timescales are planning estimates rather than guaranteed completion dates. Your agreed project plan will identify responsibilities, dependencies and target milestones.



Additional Services

Additional services can be added where your organisation requires another operating system, consolidated reporting or further on-site shadow consultancy outside the agreed implementation scope.

Additional Service	Price
Additional site, company, service or operating-system database	£2,500 per year
Consolidated dashboard reporting across multiple Gekko Wholesale databases	£1,000 per year
Three-hour Pay-As-You-Go on-site shadow consultancy session	£145
Five-hour Pay-As-You-Go on-site shadow consultancy session	£275

Additional licensing, hosting, database configuration, travel, development or support requirements will be reviewed and confirmed before any work outside the agreed scope begins.

What Your Licence and Support Provides

Your selected Gekko Wholesale licence provides continued use of the system together with the support and service arrangements stated within your agreement. The initial setup or implementation charge prepares the system; the licence and support payment provides ongoing access after launch.

- Continued access to the agreed Gekko Wholesale system and database.
- Hosting and support in accordance with the selected service agreement.
- Access to agreed technical assistance and online training materials.
- A demonstration environment for approved testing and internal employee development where included.
- Contracted-client benefits and training discounts where stated within your package.

The Right Investment for the Right Level of Support

A new or smaller business may have the time and internal knowledge to complete a Self-Managed Implementation. An established wholesale operation may prefer PringlePCS to coordinate the preparation, training and live rollout so that day-to-day employees can continue concentrating on customers and normal business activity.

Choose Self-Managed when your organisation has the available time and internal resources.

Choose Managed Implementation when you need a structured team to prepare, train and support the rollout.

Combine both approaches where your employees can complete selected tasks while PringlePCS manages the specialist, technical and operational elements.



SHADOW TRAINING

Departmental Shadow Rollout and Business Continuity Support



During the live rollout, PringlePCS consultants will work alongside your employees at your premises, supporting them while Gekko Wholesale is being used in real working situations.

This practical, hands-on shadow coaching provides immediate guidance, reinforces the correct procedures and allows questions to be resolved as they arise. Rather than limiting training to a classroom demonstration, our consultants will observe how each department operates and help employees apply Gekko Wholesale to their actual daily responsibilities.

Understanding Every Department of Your Business

Our objective is to develop a detailed understanding of how every department within your organisation operates, including its responsibilities, processes, pressures and dependencies.

By working directly with your employees, PringlePCS will build practical knowledge of:

- The responsibilities of each department
- The procedures employees are expected to follow
- How information moves between departments
- How Gekko Wholesale supports each stage of the operation
- The knowledge and skills required to perform each role
- Common problems, delays and areas of operational risk
- Opportunities to improve efficiency, accuracy and communication

This departmental knowledge enables PringlePCS to provide more than software support. We can help management train new employees, upskill existing employees, document important processes and provide additional assistance when a department is under pressure.

Protecting Your Organisation Against the Loss of Key Employees

Many organisations become dependent on one experienced employee who holds essential knowledge about a department, customer, supplier or business process. When that person is absent or leaves the organisation, it can create disruption, delays and uncertainty.



The Departmental Shadow Rollout helps reduce this vulnerability by transferring knowledge into documented procedures, system-based workflows and structured training.

PringlePCS can assist with:

- Training a replacement employee
- Onboarding a new member of staff
- Upskilling an existing employee to cover another role
- Cross-training employees between departments
- Creating role-specific guides and operating procedures
- Providing refresher training following employee absence
- Supporting a department during periods of increased workload
- Helping management identify where too much knowledge is held by one person
- Providing emergency operational guidance when a key employee is unexpectedly unavailable



This gives management greater confidence that the organisation can continue operating smoothly when an employee is absent, changes role or leaves the business.

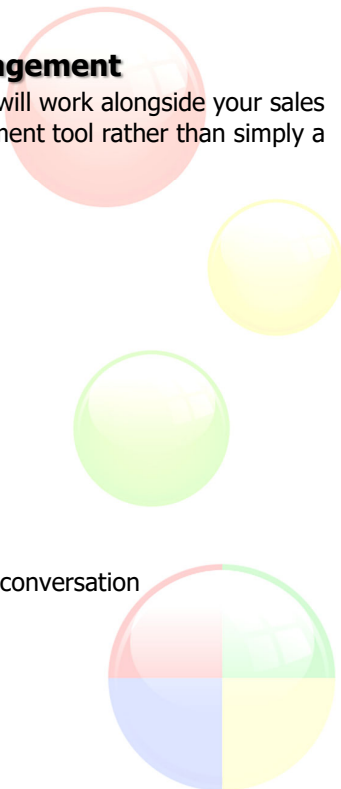
Where appropriate and subject to availability, PringlePCS may also be brought in at short notice to help guide employees, support departmental processes and train new or existing members of staff.

Shadow Rollout: Sales and Customer Relationship Management

As Gekko Wholesale includes comprehensive CRM functionality, PringlePCS will work alongside your sales team to ensure the system becomes an active sales and customer-management tool rather than simply a database containing customer details.

Our consultants can support your employees while they:

- Create and maintain accurate customer and prospect records
- Record telephone calls, emails, meetings and sales activity
- Manage leads, opportunities and follow-up actions
- Check product availability and current prices
- Prepare quotations and convert them into customer orders
- Progress cold prospects into warm opportunities
- Convert sales opportunities into orders and invoices
- Review previous purchases and customer buying patterns
- Identify customers who have not ordered recently
- Schedule future calls, reminders and follow-up activity
- Maintain clear notes so another employee can continue a customer conversation
- Produce sales reports for managers
- Monitor individual and team sales performance





Practical Sales Coaching

Where agreed, PringlePCS can work directly with your employees while they carry out prospecting and customer-development activity.

This can include guidance on:

- Preparing for cold calls
- Introducing the organisation professionally
- Asking effective questions
- Identifying a customer's requirements
- Handling common objections
- Recording useful information within Gekko Wholesale
- Planning the next contact
- Turning an initial enquiry into a genuine sales opportunity
- Progressing an opportunity through to quotation, order and invoice

The purpose is not only to teach employees where to enter information, but also to help them understand how the CRM process supports consistent and effective sales activity.

Email Marketing and Mailshots

PringlePCS can help your organisation use Gekko Wholesale to create targeted customer communications and mailshots.

Employees can be shown how to:

Select customers using relevant criteria

- Create targeted contact lists
- Send personalised sales messages to multiple customers
- Promote specific products, services or special offers
- Contact customers based on their previous purchasing activity
- Create professional email content
- Maintain accurate marketing preferences and contact details
- Record and manage responses and follow-up actions

Where supported by the agreed configuration, personalised communications can be prepared and sent to selected customers with only a small number of actions, helping the sales team communicate more consistently and efficiently.

Social Media and Campaign Support

Additional consultancy can also be provided to help your organisation plan and manage coordinated sales and social-media campaigns.

Support can include:

- Developing campaign ideas
- Creating written promotional content
- Planning a campaign calendar
- Coordinating email and social-media messages
- Promoting new products or services
- Identifying suitable customer groups
- Recording campaign-generated leads in Gekko Wholesale
- Monitoring enquiries, opportunities and resulting sales



Shadow Rollout: Order Processing

PringlePCS will work alongside the employees responsible for receiving, entering and processing customer orders.

Your team will receive practical guidance while using Gekko Wholesale during normal business operations, helping them process orders accurately, consistently and efficiently.

Support can include:

- Finding or creating the correct customer account
- Checking customer details before processing an order
- Reviewing account status and agreed credit arrangements
- Confirming product descriptions, quantities and prices
- Checking current product availability
- Identifying insufficient or unavailable stock
- Recording customer purchase-order references
- Applying authorised discounts
- Producing order confirmations
- Processing part-orders and back orders
- Adding delivery or collection instructions
- Communicating order requirements to warehouse employees
- Converting completed orders into delivery notes and invoices
- Correcting mistakes using the agreed authorisation process
- Maintaining clear order notes and an accurate audit trail

PringlePCS will also help employees understand how decisions made during order processing affect stock control, purchasing, picking, delivery, invoicing and customer service.



Shadow Rollout: Purchasing

Your purchasing team will receive practical support while creating purchase orders, reviewing stock requirements and managing supplier-related processes.

Our consultant will help employees follow your agreed purchasing procedures using Gekko Wholesale.

Support can include:

- Reviewing current stock levels
- Identifying products approaching their minimum stock level
- Checking customer demand and outstanding orders
- Reviewing previous product usage and purchasing history
- Selecting the correct supplier
- Reviewing supplier prices and lead times
- Preparing and authorising purchase orders
- Sending purchase orders to suppliers
- Recording expected delivery dates
- Monitoring outstanding supplier orders
- Receiving goods against a purchase order
- Recording shortages, damaged goods or incorrect deliveries
- Updating purchase prices where authorised
- Maintaining accurate supplier records
- Reviewing purchasing reports and supplier performance

PringlePCS will help ensure purchasing decisions are supported by reliable information rather than guesswork, reducing the risks of over-ordering, under-ordering and unnecessary stock waste.

Shadow Rollout: Picking, Checking and Dispatch

PringlePCS will support warehouse employees while they use Gekko Wholesale to pick, check and complete customer orders.

This helps employees become familiar with the new workflow while practical and operational questions are addressed during live use.

Support can include:

- Accessing the correct picking information
- Identifying the required product and storage location
- Picking products in the correct quantity and unit of measure
- Recording products that are unavailable, damaged or substituted
- Checking picked items against the customer order
- Preventing incorrect quantities or products from being dispatched
- Recording completed picks
- Producing delivery and dispatch documentation
- Escalating stock differences to the appropriate employee
- Completing an order in line with the agreed process
- Maintaining traceability and accountability throughout the picking process

Our consultant can observe the full process, from the original customer order through to picking and completion, helping identify unnecessary duplication, delays or areas where mistakes are most likely to occur.



Shadow Rollout: Stock Control

Accurate stock control is one of the most important parts of a wholesale operation. Poor stock information can lead to missed sales, unnecessary purchasing, customer disappointment, excessive waste and reduced profitability.

PringlePCS will work side by side with the employees responsible for maintaining accurate stock information and help establish reliable daily, weekly and periodic stock-control procedures.

Support can include:

- Stock receipts
- Stock movements
- Stock transfers
- Stock adjustments
- Stock checks
- Cycle counts
- Full stocktakes
- Product availability
- Minimum and maximum stock levels
- Stock-level reviews
- Damaged or expired stock
- Waste and write-offs
- Missing or unaccounted-for stock
- Product returns
- Correct use of Gekko Wholesale stock-control functions

Product Units and Packaging

Wholesale products may be purchased, stored and sold using different units. For example, a product may be handled as an individual item, pack, case, box, tray, crate or pallet.

PringlePCS will help your team configure and follow clear procedures for:

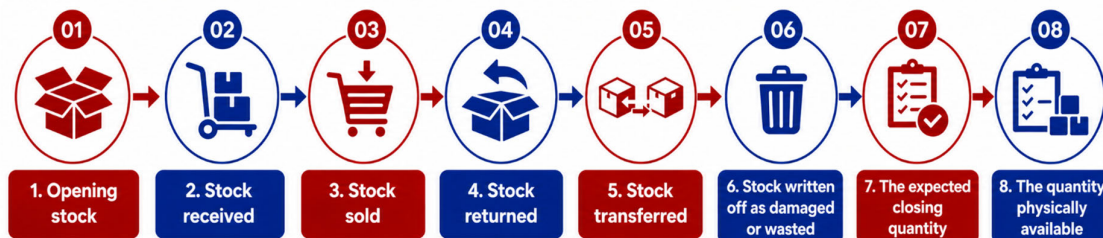
- Recording the correct purchasing unit
- Recording the correct sales unit
- Converting cases or crates into individual items
- Preventing confusion between single items and full cases
- Maintaining accurate quantities when packaging is opened
- Applying the correct cost and selling price to each unit
- Recording stock stored across different warehouse locations
- Understanding how unit errors affect stock value and profitability



Daily and Weekly Stock Reviews

Employees can be shown how to complete regular stock reviews at the end of a day, week or agreed trading period.

These reviews can help the organisation compare:



This allows unexplained differences to be identified and investigated quickly, rather than being discovered several months later during a full stocktake.

Waste, Loss and Shrinkage

Gekko Wholesale can help the organisation distinguish between stock that has been sold, wasted, damaged, returned, transferred or lost. PringlePCS can help employees establish the correct process for recording each type of movement so management can understand why stock levels have changed.

Accurate recording supports:

- Better purchasing decisions
- Reduced over-ordering
- Reduced waste
- Improved stock availability
- More accurate profit reporting
- Early identification of unusual stock differences
- Greater accountability throughout the stock-handling process

Independent and Unscheduled Stock Checks

PringlePCS can also be commissioned to support planned or unannounced stock spot checks. An independent stock check can provide management with an additional level of assurance by comparing the physical stock against the information recorded in Gekko Wholesale.

This can help identify:

- Incorrect unit conversions
- Products stored in the wrong location
- Unrecorded waste or damage
- Picking and order-processing errors
- Incorrect stock adjustments
- Weaknesses in internal procedures
- Unexplained stock losses
- Potential theft or deliberate misuse

Although no stock-control process can completely eliminate every risk, independent checks, clear audit trails and regular reconciliation can significantly reduce the opportunity for errors, loss and internal theft.



Shadow Rollout: Accounts, Credit Control and Financial Reporting

PringlePCS will provide practical support to your accounts and administration employees as they begin using the relevant financial, customer-account and reporting functions.

The purpose is to help employees understand how daily activity within Gekko Wholesale affects the organisation's financial position and management information.

Support can include:

- Creating and maintaining customer accounts
- Reviewing customer balances
- Producing sales invoices
- Processing credit notes
- Recording customer payments
- Reviewing unpaid and overdue invoices
- Producing aged-debt reports
- Monitoring customer credit limits
- Placing accounts on hold where authorised
- Reviewing sales and invoice values
- Identifying outstanding supplier commitments
- Producing reports for management
- Exporting agreed information for further financial analysis
- Maintaining accurate transaction records and audit trails

Understanding Company Performance

PringlePCS can show management and authorised employees how to use Gekko Wholesale to gain a clearer understanding of business performance.

Depending on the agreed system configuration and the quality of the information entered, reports can help the organisation review:

- Total sales
- Invoiced revenue
- Outstanding customer balances
- Overdue invoices
- Available customer credit
- Sales by customer
- Sales by product or product group
- Gross profit and product margin
- Stock value
- Purchasing activity
- Customer buying trends
- Employee or departmental performance

Current orders and expected future income

This gives management access to timely operational information rather than relying entirely on reports produced after the end of an accounting period.

Supporting Your External Accountant or Bookkeeper

With management approval, PringlePCS can help establish appropriate access for your accountant, bookkeeper or payroll provider.

Access should be restricted so that each external adviser can only view or work with the information required for their responsibilities.

This may allow an authorised accountant to:

- Review sales invoices and credit notes
- Access agreed financial reports
- Check transaction information required for VAT preparation
- Review customer and supplier balances
- Export relevant information into an accounting system
- Investigate discrepancies with authorised employees
- Obtain agreed payroll-related information where applicable

All access should be controlled through individual user accounts, suitable permissions and agreed data-protection procedures. This provides the adviser with the information they need without unnecessarily exposing confidential operational or customer information.

Departmental Guides and Training Materials

As departmental procedures are agreed and refined, PringlePCS can help create supporting materials for future employees.



These materials help protect the knowledge gained during implementation and make it easier to train employees consistently in the future.

Flexible First Aid and Workplace Training

PringlePCS can also arrange First Aid and other workplace training around your organisation's actual operating hours and shift patterns.

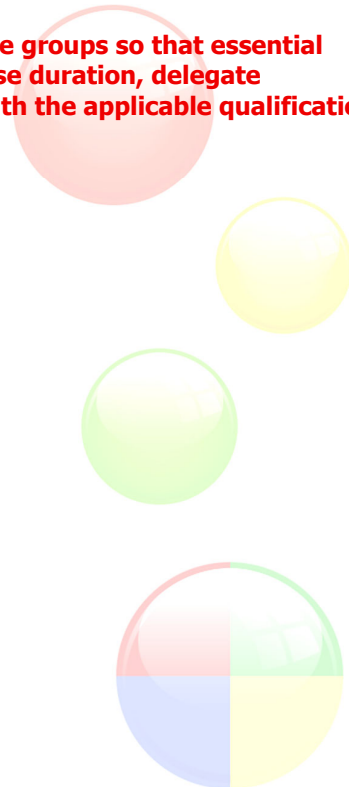
Training does not have to be restricted to a conventional 9:00 am to 5:00 pm working day. Subject to trainer availability and prior agreement, sessions may be arranged:

- Before a shift begins
- During an agreed working period
- At the end of a shift
- During evenings
- During nights
- At weekends
- Across split sessions
- Around rotating shift patterns
- At your premises or another agreed location



This flexible approach can reduce disruption to normal operations and avoid requiring an entire department to be removed from the workplace at the same time.

Where course rules permit, employees may be divided into suitable groups so that essential business operations can continue while training takes place. Course duration, delegate numbers and assessment requirements will continue to comply with the applicable qualification and awarding-body requirements.





Additional Pay-As-You-Go On-Site Shadow Consultancy

Additional on-site consultancy, training and shadow coaching can be arranged following the Managed Implementation or for work outside the originally agreed implementation scope.

A PringlePCS consultant will work alongside your employees, providing practical guidance while they use Gekko Wholesale in their normal daily roles.

This service may be used for:

- Supporting a newly appointed employee
- Training a replacement employee
- Upskilling an existing employee
- Providing departmental refresher training
- Cross-training employees
- Supporting a department following an unexpected absence
- Helping during a particularly busy trading period
- Reviewing whether agreed procedures are being followed
- Carrying out stock-control spot checks
- Introducing a new Gekko Wholesale function
- Helping management investigate an operational problem
- Updating departmental procedures and training guides
- Providing additional coaching after the original rollout

Sessions can be scheduled around your organisation's operational requirements, subject to consultant availability and prior agreement.

ON-SITE SHADOW COACHING CONSULTANCY RATES

3-hour session: £145

5-hour session: £275

AREAS OF SUPPORT

Sales | CRM | Order Processing | Purchasing | Picking | Stock Control | Accounts | Credit Control | Reporting | New-Employee Training | Departmental Cover

We understand your operation.

We train and support your people.

We help protect the continuity of your business.





SYSTEMS MONITORING & HEALTH

Updates, proactive monitoring, system-health checks and early identification of developing issues.

HARDWARE, SERVER & STORAGE SUPPORT

Support for servers, storage, networks, virtual environments and essential business infrastructure.

CLOUD BACKUP & DISASTER RECOVERY

Secure backup solutions, recovery planning and practical support following failure, damage or data loss.

REMOTE & HYBRID WORKING

Secure access, home-office support, VPN configuration and reliable working from approved locations.

PC, LAPTOP, PRINTER & PERIPHERAL SUPPORT

Diagnosis, configuration and support for the devices your employees rely on every working day.

24/7 TELEPHONE SUPPORT

Contracted clients can access assistance outside standard office hours in line with their agreed support plan.

EMERGENCY ON-SITE SUPPORT

On-site technical assistance can be arranged for critical incidents when remote resolution is not sufficient.

TRAINING IT 365

Ongoing practical IT, Microsoft 365 and Gekko Wholesale training to develop employee confidence and capability.

BUSINESS SKILLS DEVELOPMENT

Customer care, sales, management, leadership, communication and productivity training for your team.

WORKPLACE FIRST AID TRAINING

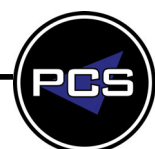
First Aid courses delivered around operational requirements, subject to course and awarding-body rules.

IT & RESOURCE MANAGEMENT

Asset tracking, software licences, equipment planning, supplier coordination and technology lifecycle management.

GEKKO WHOLESALE APPLICATION SUPPORT

Operational support, user guidance, workflow assistance, reporting help and system-development coordination.





24/7 SUPPORT

IT, Gekko Wholesale & Business Support

One experienced support partner protecting your systems, supporting your people and helping your business keep moving.

Technology is now connected to almost every part of a wholesale business. When a server, workstation, internet connection, email account, printer, security service or Gekko Wholesale process stops working, the effect can quickly spread across sales, order processing, purchasing, warehouse operations, delivery, accounts and customer service.

PringlePCS provides a complete support service designed to reduce disruption, protect critical business systems and give your employees access to practical help when they need it.

We do more than respond to technical faults. We monitor, maintain, document, secure and develop your IT environment while helping your employees use the technology correctly and confidently.

More Than an IT Help Desk

PringlePCS can operate as your complete outsourced IT department or work alongside your existing IT employees as an additional technical, training and business-support resource.

Our objective is simple: prevent avoidable problems, resolve incidents quickly, protect your information and help every employee gain more value from the systems available to them.



Gekko Wholesale Application & Operational Support

Gekko Wholesale sits at the centre of your sales, customer, stock, purchasing, warehouse, delivery and financial processes. Our support service therefore covers more than the technical operation of the software. We help your employees understand how the system should be used within their daily roles.

Gekko Wholesale support can include:

- User accounts, access permissions and role-based security.
- Assistance with customer, supplier, product and stock records.
- Guidance with quotations, sales orders, purchase orders, picking, delivery and invoicing workflows.
- Support with reports, dashboards, debtor information and management visibility.
- Investigation of unexpected results, data issues or workflow problems.
- Training for new, replacement or existing employees.
- Coordination of approved system changes, integrations and future development requirements.
- Practical support during busy periods, departmental change or the rollout of a new process.

Because PringlePCS understands both the technology and the business workflow, we can investigate whether a problem is caused by the system, the data, a device, a connection, a permission setting or an incorrect process.

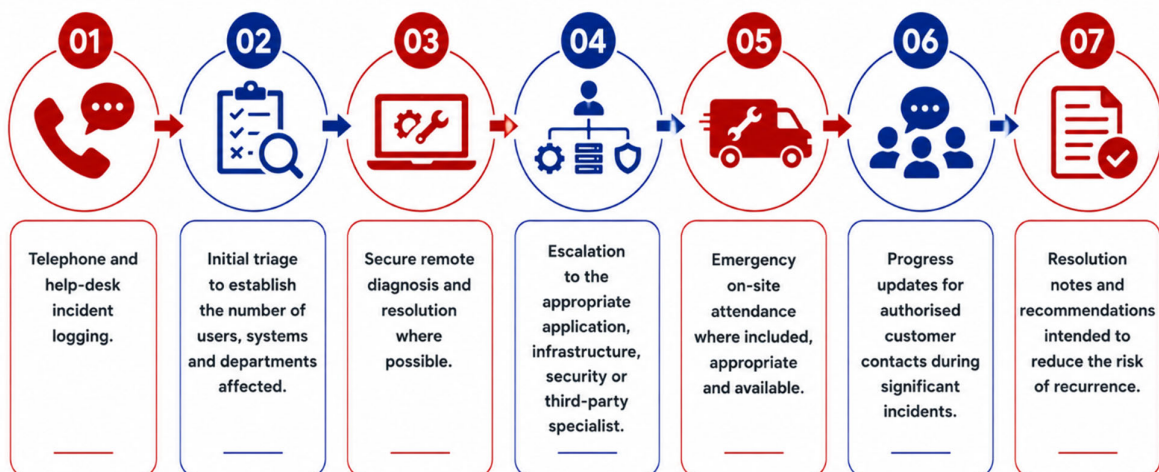
This joined-up approach reduces delays, avoids employees being passed between multiple suppliers and helps your business return to normal operation faster.

24/7/365 Support, Triage & Escalation

Critical incidents do not always occur during standard office hours. Depending on the support agreement selected, contracted clients can report urgent problems at any time and receive help through the agreed telephone, remote-access or emergency escalation process.

Every incident is assessed according to its operational impact and urgency. A complete system outage, widespread access failure or major security concern will be treated differently from a routine user query or a planned configuration request.

Our support process can include:



The support hours, response targets, escalation routes and on-site arrangements applicable to your organisation will be defined within your chosen support agreement.



Proactive Systems Monitoring & Preventative Maintenance

The most valuable support is often the incident that never reaches your employees. PringlePCS can monitor agreed systems and review their health so that warning signs can be investigated before they develop into a major operational failure.

Proactive support may include:

- Server, storage and service-health monitoring.
- Disk-space, memory, processor and performance reviews.
- Operating-system and approved software-update management.
- Backup-status and failed-job alerts.
- Antivirus, endpoint and firewall status checks.
- Review of recurring incidents and underlying causes.
- Capacity and replacement planning before equipment reaches a critical point.

We do not only repair technology after failure. We actively work to keep it healthy.

Server, Storage, Network & Infrastructure Support

Your server and network infrastructure supports the systems used by every department. PringlePCS provides support for physical, virtual and cloud-connected environments, helping maintain stability, performance and secure access to business-critical information.

Infrastructure support can cover:

- Physical and virtual server administration.
- File storage, permissions and shared-folder access.
- Network switches, routers, wireless connectivity and internet troubleshooting.
- User authentication, domain services and access control.
- Performance diagnosis and hardware-failure investigation.
- Planned maintenance, upgrades, migrations and replacement projects.
- Coordination with broadband, telephony, hosting and specialist suppliers.

Reliable infrastructure is the foundation on which Gekko Wholesale, Microsoft 365 and your wider business operation depend.

Cloud Backup, Data Protection & Disaster Recovery

Business information can be lost through equipment failure, accidental deletion, malicious activity, theft, fire, flood or human error. A backup is only valuable when it is correctly configured, monitored and capable of being restored when required.

PringlePCS can design and support automated backup arrangements using secure local and cloud-based storage, selected according to your operational, retention and recovery requirements.

Backup and recovery support may include:

- Automated backup schedules for agreed systems and data.
- Encrypted off-site or cloud backup storage.
- Monitoring and investigation of failed backup jobs.
- File, folder, mailbox, server or system recovery where supported by the selected solution.
- Recovery-priority planning for critical business services.
- Disaster-recovery documentation and agreed escalation procedures.
- Periodic restore testing where included within the support plan.

Our objective is to reduce recovery time and help your organisation resume essential operations as quickly and safely as the circumstances and selected recovery solution permit.



Cybersecurity, FortiGate & ESET Protection

Security must be built into the whole technology environment. A firewall alone cannot protect an organisation if user accounts, remote access, devices, updates and employee behaviour are not also managed.

PringlePCS supports layered business security using technologies such as FortiGate firewalls and ESET endpoint protection alongside practical access, update and user controls.

Security support can include:

- FortiGate firewall configuration, monitoring and policy management.
- Secure VPN and approved remote-access configuration.
- ESET endpoint protection, central management and licence support for business devices, with selected home-use options where available.
- Multi-factor authentication and account-security guidance.
- Security updates and vulnerability-reduction measures.
- Assistance with suspicious emails, compromised accounts and malware incidents.
- Employee cybersecurity awareness and safe-working guidance.

Security is not an optional extra. It is part of business continuity.

Microsoft 365, Email & Collaboration Support

Microsoft 365 is used across communication, document management, meetings and daily administration. PringlePCS can provide user and administrative support across your Microsoft environment, helping your employees work effectively while access remains controlled and secure.

Support can include:

- Exchange Online and Outlook email support.
- Microsoft Teams meetings, calling, collaboration and user assistance.
- SharePoint and OneDrive access, sharing and synchronisation support.
- Microsoft 365 user creation, removal and licence administration.
- Multi-factor authentication, password and access-policy support.
- Word, Excel, PowerPoint, OneNote and other productivity-application troubleshooting.
- Azure-related administration where included within the agreed environment and support scope.

We can also help management establish consistent onboarding and offboarding processes so that new employees receive the correct access and departing employees are removed promptly and securely.

SECURE REMOTE & HYBRID WORKING

Employees may need to work from home, visit customer premises or access information while travelling. PringlePCS can design and support remote-working arrangements that balance convenience, performance and security.

- Secure access to approved business systems and information.
- VPN, remote desktop and cloud-application support.
- Home-office laptop, monitor, docking-station and peripheral assistance.
- Microsoft Teams, email and shared-document support.
- Device-security, update and access-policy guidance.
- Remote diagnosis for employees working away from the main premises.

Your employees should be able to work from an approved location without creating an unnecessary security risk or losing access to the support available in the office.



PC, LAPTOP, PRINTER & PERIPHERAL SUPPORT

A small device problem can stop an employee completing an important task. PringlePCS supports the everyday equipment used throughout your organisation, from office workstations and warehouse tablets to printers, scanners and other approved peripherals.

- PC and laptop setup, configuration and fault diagnosis.
- Printer, label-printer and scanner connectivity support.
- Monitor, docking-station, keyboard, mouse and approved peripheral assistance.
- Software installation and approved application deployment.
- Data transfer and replacement-device preparation.
- Warranty, repair, replacement and supplier coordination where agreed.

We help keep the technology used by your employees practical, consistent and fit for purpose.

Website Hosting, Data-Centre & Cloud Infrastructure

Through our technology and hosting relationships, including services delivered with ANS where selected, PringlePCS can support secure website, application and data-hosting environments suitable for your agreed business requirements.

Hosting and infrastructure services can include:

- Secure UK data-centre hosting options.
- Scalable server and application environments.
- Website hosting, domain and certificate coordination.
- Monitoring, maintenance and performance investigation.
- Backup, resilience and recovery options appropriate to the selected service.
- Coordination between application, infrastructure and connectivity providers.

The exact hosting location, certification, availability and recovery arrangements will depend on the selected service and will be confirmed within the relevant proposal or agreement.

Your Complete IT Department or an Extension of Your Existing Team

Businesses without an internal IT department can use PringlePCS as their managed technology resource. We take responsibility for coordinating day-to-day support, maintenance, security, suppliers, projects and future planning within the agreed contract.

Our managed IT service can include:

- A dedicated support manager and structured customer communication.
- Infrastructure, Microsoft 365 and user-account administration.
- Security, backup and business-continuity coordination.
- Hardware, software and supplier management.
- Technical documentation and equipment records.
- Project planning, budgeting and technology recommendations.

If you already employ internal IT staff, we can operate as a co-managed support partner. Our team can provide escalation support, specialist knowledge, project capacity, holiday cover and structured training to strengthen your internal capability rather than replace it.

You retain the knowledge of your internal team while gaining access to a broader technical and training resource.



IT Asset, Licence & Resource Management

Technology becomes difficult and expensive to manage when equipment, licences, warranties, passwords and supplier information are not recorded consistently. PringlePCS can help create a structured view of the resources supporting your organisation.

- Asset registers for computers, servers, tablets, printers and approved devices.
- Allocation of equipment to employees, departments or locations.
- Software-subscription and licence records.
- Warranty, renewal and replacement-date monitoring.
- Equipment standards for different employee roles.
- New-starter and leaver equipment checklists.
- Planned technology budgets and lifecycle recommendations.

Better records reduce waste, strengthen security and help management plan rather than react.

Training IT 365 & Continuous Employee Development

Technology only delivers a return when employees know how to use it. Support tickets are often caused not by a technical failure, but by uncertainty, inconsistent working practices or a lack of confidence.

Training IT 365 gives contracted clients access to ongoing learning and practical coaching designed to improve everyday capability across the organisation.

Training can include:

- Gekko Wholesale role-based and departmental training.
- Microsoft Word, Excel, PowerPoint, Outlook, Teams, SharePoint and OneNote.
- Cybersecurity awareness and safe remote-working practices.
- Customer Care, Sales, Management, Leadership and Time Management.
- Workplace First Aid and other agreed compliance-related courses.
- One-to-one coaching, private company sessions and refresher training.
- Training delivered at your premises, online or at our Sheffield Training Centre.

Subject to trainer availability and course rules, private training can be arranged around operational hours, shift patterns, evenings or weekends to reduce disruption to individual employees and the wider business.

Because technology only works when people understand it.

Contracted Client Benefits

Our contracted-client packages are designed to provide more than fault resolution. Depending on the selected agreement, clients can receive access to a wider range of technology, training and business-development benefits.

- A dedicated support manager who understands your organisation and priorities.
- Access to a multi-skilled technical support and escalation team.
- Proactive monitoring and preventative maintenance for agreed systems.
- Gekko 365 access where included within the contracted-client package.
- Up to 50% discount on selected IT, Business Skills and First Aid training courses.
- Discounted specialist coaching and agreed team-building sessions.
- Discounted ESET antivirus and endpoint-security licensing where available.
- Structured technology reviews, project planning and improvement recommendations.
- Priority access to additional consultancy and development resources, subject to availability.

The exact benefits, discounts, included hours and service scope will be confirmed within your support proposal and contract.



No Single Point of Failure

A business should not depend entirely on one internal employee, one supplier contact or one person who knows how a critical system works. PringlePCS helps reduce this vulnerability by combining technical documentation, shared support knowledge, structured procedures and access to a wider team.

Business-continuity support can include:

- Technical documentation covering agreed systems, services and suppliers.
- Controlled recording of essential administrative and recovery information.
- Cross-training and guidance for internal employees.
- Support during employee absence, role change or unexpected departure.
- Coordination with authorised third-party suppliers and advisers.
- Recovery and escalation procedures for agreed critical services.

Our aim is to ensure that essential knowledge is not lost when one person is unavailable and that your organisation has a clear route to assistance when it matters most.

How the Support Process Works

- Report the issue: An authorised user contacts PringlePCS through the agreed support channel and explains the problem.
- Assess the impact: We identify which users, departments, devices, systems or customer services are affected.
- Diagnose securely: Our team uses approved remote tools, monitoring information and technical records to investigate.
- Resolve or escalate: The incident is fixed where possible or passed to the appropriate specialist, supplier or on-site engineer.
- Confirm service restoration: We verify the result with the customer and record the work completed.
- Reduce repeat incidents: Where appropriate, we recommend monitoring, training, equipment, security or process improvements.

The objective is not simply to close a ticket. It is to restore the employee or business process to productive operation.

THREE AREAS OF COMPLETE SUPPORT

PROTECT THE TECHNOLOGY

Monitoring, maintenance, backup, security, infrastructure and rapid incident response.

SUPPORT THE PEOPLE

Friendly user support, practical coaching, role-based training and clear guidance.

DEVELOP THE BUSINESS

Gekko Wholesale improvement, resource planning, reporting, projects and long-term strategy.



Why Businesses Choose PringlePCS

- 24/7/365 support options for contracted clients.
- A dedicated IT support manager and wider technical backup team.
- Technical understanding of Gekko Wholesale and the departments that depend on it.
- Proactive monitoring, maintenance and preventative support.
- Server, cloud, Microsoft 365, hardware and cybersecurity expertise.
- Remote, on-site, project and emergency support options.
- A professional training division covering IT, Business Skills and First Aid.
- Practical business-continuity support with reduced dependence on one individual.
- Long-term planning focused on reliability, productivity, security and growth.



Service Scope & Availability

Support hours, response targets, monitoring, emergency attendance, training discounts, third-party services and included benefits depend on the selected contract, customer location, system environment and agreed service level. Security and backup controls reduce risk but cannot guarantee that every incident, cyberattack, hardware failure or data-loss event will be prevented. Full terms will be confirmed within the relevant proposal and service agreement.

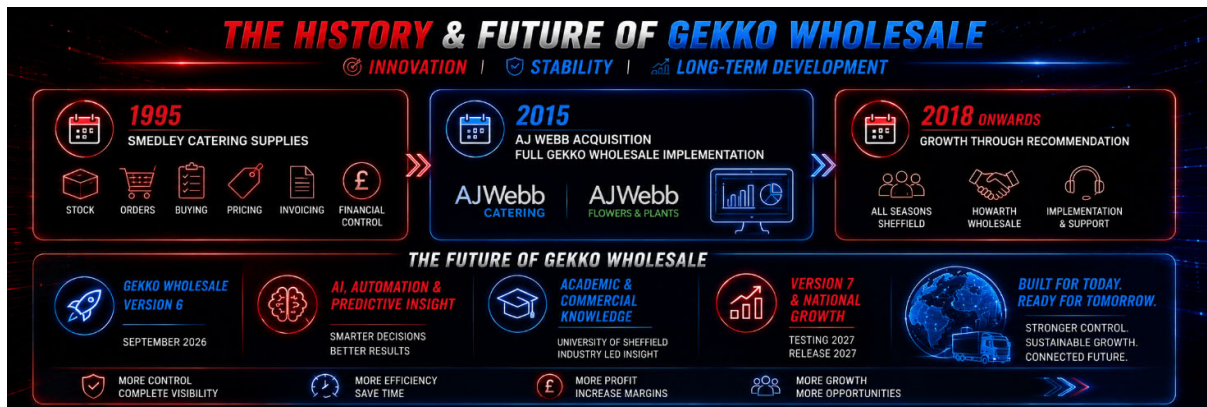
Complete Support for the System, the Technology and the Team

Speak to PringlePCS about a support arrangement designed around your organisation, operating hours, technology environment and business priorities.

Discuss Your Support Requirements



THE HISTORY & FUTURE GEKKO WHOLESALE



The platform has been shaped by long-term work with real wholesale and distribution businesses.

Our clients do not simply use our systems. They depend on them. Innovation, Stability and Long-Term Development

1995

Smedley Catering Supplies

One of the earliest milestones in the PringlePCS journey began with Smedley Catering Supplies, the first wholesale client for whom we developed an integrated solution. From the beginning, the system was built around the operational realities of catering supply and distribution, including stock, orders, buying, pricing, invoicing and financial control.

2015

AJ Webb Acquisition and Full Gekko Wholesale Implementation

Smedley Catering Supplies was acquired by AJ Webb, one of Sheffield's largest wholesale and distribution organisations. As part of its growth strategy, AJ Webb replaced legacy systems and implemented Gekko Wholesale across the business.

Gekko Wholesale became an operational backbone supporting both AJ Webb Catering and AJ Webb Flowers & Plants while helping the organisation expand without losing control or reporting visibility.

2018 Onwards

Growth Through Recommendation

The confidence placed in PringlePCS was reflected through recommendation. All Seasons Sheffield and Howarth Wholesale appointed PringlePCS as their IT systems provider following endorsement from AJ Webb. Since 2018, PringlePCS has delivered system implementation and comprehensive support for these organisations.

The Future of Gekko Wholesale

The development of Gekko Wholesale has never stood still, and the long-term roadmap continues beyond the current platform.



Gekko Wholesale Version 6

Version 6 is in advanced development and is planned for delivery to supported clients in September 2026. The release is being engineered to strengthen automation, operational control, commercial insight and the ability to use modern AI-assisted technology within wholesale workflows.

AI, Automation & Predictive Insight

AI-driven analytics, predictive stock modelling and intelligent workflow systems are reshaping the wholesale sector. Future development is focused on reducing repetitive work, identifying meaningful patterns and helping managers make faster, evidence-based decisions.

Academic and Commercial Knowledge

Alongside supporting commercial organisations, PringlePCS delivers industry-led lectures to students and academic staff at the University of Sheffield, sharing practical experience in business systems, software architecture and real-world commercial development.

Combining academic engagement with more than 30 years of commercial system development helps keep Gekko Wholesale aligned with emerging technologies and practical operational requirements.

Version 7 and National Growth

Planning for Version 7 is intended to begin after the Version 6 deployment, with testing aligned to a 2027 release cycle. This structured roadmap reflects a long-term commitment to performance, reliability, innovation and sustainable national growth.

The future of wholesale technology is not something we wait for.

It is something we build.

Build a Stronger Wholesale Business Around One Connected System

Gekko Wholesale 24/7 gives your organisation the structure to improve control today and the platform to grow tomorrow. PringlePCS supports the technology, the people and the business processes behind it.

BUILD A STRONGER WHOLESALE BUSINESS AROUND ONE CONNECTED SYSTEM

Gekko Wholesale 24/7 gives your organisation the structure to improve control today and the platform to grow tomorrow. PringlePCS supports the technology, the people and the business processes behind it.

[Book Your Demonstration](#)[Contact PringlePCS](#)



NEXT STEP TO GEKKO WHOLESALE

Let Pringle Pcs Show You What Gekko Can Do For Your Business

NEXT STEPS

LET US SHOW YOU WHAT GEKKO CAN DO FOR YOUR BUSINESS

Gekko provides the technology. We provide the experience, implementation, training and ongoing support required to maximise its value.

Together, Gekko and we can help your business achieve:

MORE TIME:
Streamlined processes, reduced administration and improved efficiency.

MORE MONEY:
Better control of costs, improved productivity and increased profitability.

MORE CLIENTS:
Stronger customer management, improved communication and greater opportunities for growth.

MORE CONTROL:
Clearer information, improved reporting and complete visibility across your business.

MOST IMPORTANTLY, we provide a trusted business partner with support available 24 hours a day, 7 days a week.

WE DO MORE THAN SUPPLY SOFTWARE.
We work alongside your business to implement the right solution.

SUPPORT YOUR TEAM
with training, guidance and ongoing assistance.

ENSURE YOU GAIN THE MAXIMUM
benefit from the system, helping your business grow and succeed.

SEE THE SYSTEM. SEE THE DIFFERENCE.

Discover how Gekko can operate within your business through a free demonstration.

FREE MICROSOFT TEAMS DEMONSTRATION
View the system remotely from any location.

ON-SITE DEMONSTRATION
A member of our team will visit your premises and demonstrate how the system can support your specific business requirements.

VISIT US
Come and see the system in action at our office.

Gekko provides the technology. Pringle PCS provides the experience, implementation, training and ongoing support required to maximise its value.

Together, Gekko and Pringle PCS can help your business achieve:

More Time:

Streamlined processes, reduced administration and improved efficiency.

More Money:

Better control of costs, improved productivity and increased profitability.

More Clients:

Stronger customer management, improved communication and greater opportunities for growth.

More Control:

Clearer information, improved reporting and complete visibility across your business.

DEMO BOOKING

Arrange a live demonstration of Gekko Wholesale and see how the different parts of the system work together. The demonstration provides an opportunity to discuss your existing processes, current problems and the improvements your organisation would like to achieve.

Book your free demonstration today and discover what Gekko and Pringle PCS can deliver for your business

What's covered: A live system walkthrough; relevant Gekko modules; wholesale workflow discussions; questions from your management team; implementation options; training and support requirements; and recommended next steps.

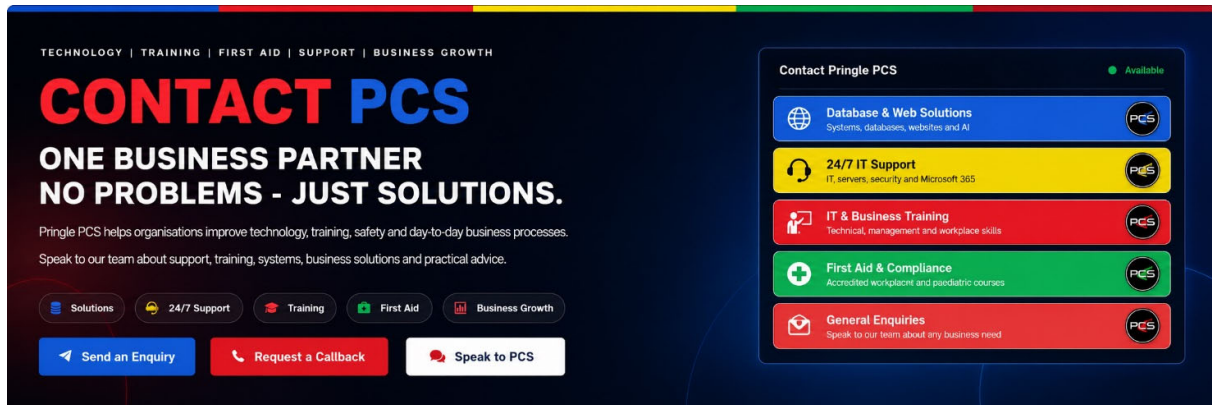
Sales: +44 (0)114 2813350 | Support: +44 (0)114 2813351

www.pringlepcs.co.uk

Page: 66- 67

E-Mail: gekkowholesale@pringlepcs.co.uk

CONTACT PCS



TECHNOLOGY | TRAINING | FIRST AID | SUPPORT | BUSINESS GROWTH

CONTACT PCS

**ONE BUSINESS PARTNER
NO PROBLEMS - JUST SOLUTIONS.**

Pringle PCS helps organisations improve technology, training, safety and day-to-day business processes.
Speak to our team about support, training, systems, business solutions and practical advice.

Solutions 24/7 Support Training First Aid Business Growth

[Send an Enquiry](#) [Request a Callback](#) [Speak to PCS](#)

Contact Pringle PCS Available

- Database & Web Solutions**
Systems, databases, websites and AI
- 24/7 IT Support**
IT, servers, security and Microsoft 365
- IT & Business Training**
Technical, management and workplace skills
- First Aid & Compliance**
Accredited workplace and paediatric courses
- General Enquiries**
Speak to our team about any business need

Contact PringlePCS to discuss your wholesale operation, request additional information or arrange the next stage of your Gekko Wholesale project.

SALES ENQUIRIES: 0114 281 3350
EMAIL: SALES@PRINGLEPCS.CO.UK

24/7 SUPPORT: 0114 281 3351
EMAIL: SUPPORT@PRINGLEPCS.CO.UK

PRINGLE PCS SOLUTIONS

DATABASE & WEB SOLUTIONS

TECHNOLOGY BUILT AROUND YOUR BUSINESS, EMPLOYEES AND CUSTOMERS

Pringle PCS designs, develops, implements and supports business systems that help organisations work more efficiently, communicate more professionally and make better decisions.

From CRM and wholesale management to digital forms, project planning, AI development and bespoke systems, our solutions are designed around real operational needs.

01 GEKKO 365 CRM & Sales



02 GEKKO WHOLESALE Complete Operations



03 GEKKO FORMS Capture & Analyse



04 GEKKO PLANNER Projects & Tasks



05 GEKKO DASHBOARDS Digital Communication



06 WHITE LABEL Your Brand



07 BESPOKE DEVELOPMENT Your Requirements



08 AI DEVELOPMENT Research & Automation



DATABASE DEVELOPMENT

Robust, secure and scalable databases built for performance and reliability.



WEB-BASED SYSTEMS

Accessible anywhere, anytime. Powerful systems that work across all devices.



SYSTEM INTEGRATION

Connect your systems and data for seamless workflows and reporting.



TRAINING & COACHING

Practical training that builds confidence and gets the best from your systems.



24/7 SUPPORT OPTIONS

Flexible support packages to keep your systems running and your team productive.

FROM BUSINESS CHALLENGE TO WORKING SOLUTION

1 DISCOVER



We learn about your business, goals and key challenges.

2 REVIEW



We analyse processes, data and systems to identify opportunities.

3 DESIGN



We create a solution design tailored to your operational needs.

4 DEVELOP



We build, configure and integrate your system with care.

5 TEST & TRAIN



We test thoroughly and train your team to use the solution confidently.

6 SUPPORT & IMPROVE



We provide ongoing support and continuous improvement.



IMPROVE EFFICIENCY

Streamline processes and save valuable time and resources.



REDUCE MANUAL ADMIN

Automate tasks and eliminate repetitive work to reduce errors and costs.



CONNECT DEPARTMENTS

Share information in real time and break down silos across your organisation.



SUPPORT LONG-TERM GROWTH

Scalable solutions that grow with your business and support future success.

SPEAK TO PRINGLE PCS ABOUT YOUR PROJECT



CALL

0114 2813350



VISIT

www.pringlepcs.co.uk/solution.html

ONE BUSINESS PARTNER. NO PROBLEMS - JUST SOLUTIONS.

PRINGLE PCS TRAINING

PRACTICAL TRAINING THAT DEVELOPS PEOPLE AND STRENGTHENS BUSINESS

Instructor-led training in Sheffield, online through Microsoft Teams, or on-site anywhere in the UK.



DELIVERING SINCE 1998



ONE PRACTICAL
TRAINING PARTNER



IT TRAINING

Microsoft 365, Office, AI, databases, Power BI, Project and technical software.



BUSINESS SKILLS

Management, sales, customer care, communication, confidence and workplace skills.



FIRST AID

Workplace, emergency, paediatric and mental-health First Aid training.



TEAM BUILDING

Practical activities that strengthen communication, trust, creativity and collaboration.



FLEXIBLE DELIVERY OPTIONS



SHEFFIELD TRAINING CENTRE

Modern facilities in Sheffield city centre.



MICROSOFT TEAMS

Interactive online training delivered via Microsoft Teams.



ON-SITE TRAINING

We come to you - anywhere in the UK.



ONE-TO-ONE COACHING

Personalised support focused on your goals.



SCHEDULED COURSES

Open courses throughout the year.



PRIVATE COMPANY TRAINING

Tailored training for your team.



BUILD CONFIDENCE

Develop skills and self-belief to perform at your best.



IMPROVE WORKPLACE SKILLS

Practical training that improves performance every day.



HANDS-ON LEARNING

Real-world practice that builds lasting competence.



BESPOKE PROGRAMMES

Customised training to meet your exact business needs.



NATIONWIDE DELIVERY

Training solutions available throughout the UK.

SPEAK TO PRINGLE PCS ABOUT YOUR TRAINING NEEDS



CALL

0114 2813350



VISIT

www.pringlepcs.co.uk/training.html

ONE BUSINESS PARTNER. NO PROBLEMS - JUST SOLUTIONS.

PRINGLE PCS SUPPORT

24/7 COMPANY SUPPORT

ONE SUPPORT PARTNER BEHIND YOUR WHOLE BUSINESS

Pringle PCS provides complete support designed to keep technology reliable, employees productive and your organisation prepared when something goes wrong.

Systems | Hardware | Cloud | Security | Users | Training

01 DATA CENTRE & CLOUD



- Azure
- Physical Servers
- Virtual Machines
- Backup & Recovery

02 MICROSOFT 365 ADMINISTRATION



- Users & Licences
- Exchange
- Teams & SharePoint
- Azure Integration

03 FORTIGATE & ESET SECURITY



- Firewalls
- VPNs
- Endpoint Protection
- Monitoring

04 WEBSITE HOSTING



- Secure Hosting
- SSL
- Backups
- SEO Guidance

05 OFFICE 365 USER SUPPORT



- Outlook
- Teams
- Excel
- SharePoint

06 GEKKO 365 SUPPORT



- CRM
- Tasks
- Sales
- Dashboards



CCTV & ALARM SYSTEMS



TRAINING DISCOUNTS



PROACTIVE MANAGEMENT



EMERGENCY ASSISTANCE

THE SUPPORT PROCESS

1 REPORT

Contact us by phone, email or portal to raise an issue.

2 ASSESS

We assess the issue quickly and prioritise urgency.

3 RESOLVE

Our engineers resolve the issue remotely or on-site.

4 COMMUNICATE

We keep you updated throughout the process.

5 PREVENT

We put measures in place to prevent future issues.



24/7 AVAILABILITY
Round-the-clock support when you need it most.



OUTSOURCED OR ADDITIONAL IT TEAM
Flexible support to suit your business needs.



PEOPLE + TECHNOLOGY
Expert engineers using the right tools to solve problems fast and effectively.



BUSINESS CONTINUITY
Minimise downtime and keep your business moving forward.

SPEAK TO PRINGLE PCS ABOUT YOUR SUPPORT REQUIREMENTS



24/7 Support:
0114 2813351



Website:
www.pringlepcs.co.uk/support.html

ONE BUSINESS PARTNER. NO PROBLEMS - JUST SOLUTIONS.

PRINGLE PCS SERVICES

ONE BUSINESS PARTNER. NO PROBLEMS - JUST SOLUTIONS.

Technology, training, First Aid, support and
business growth solutions in one connected service.

www.pringlepcs.co.uk



01 DATABASE & WEB SOLUTIONS



- Gekko 365 CRM
- Gekko Wholesale
- Gekko Forms
- Gekko Planner
- AI development
- Bespoke databases & portals



02 24/7 IT & COMPANY SUPPORT



- Servers & data centres
- Microsoft 365
- FortiGate & ESET
- Backups & recovery
- Website hosting
- Remote & on-site assistance



03 IT & BUSINESS SKILLS TRAINING



- Microsoft Office & Power BI
- AI & automation
- Management & leadership
- Sales & customer care
- Project & time management
- Bespoke company training



04 FIRST AID & WORKPLACE COMPLIANCE



- Emergency First Aid at Work
- First Aid at Work
- Requalification
- Paediatric First Aid
- Mental Health training
- Workplace safety courses



05 BUSINESS PARTNERSHIP



- 30+ years practical experience
- Sheffield training & conference centre
- On-site & online delivery
- Long-term client support
- Friendly practical consultancy
- Business improvement partner



IMPROVE PRODUCTIVITY

Streamline operations and remove everyday bottlenecks.



PROTECT THE BUSINESS

Secure systems, data and people - reduce risk.



DEVELOP EMPLOYEES

Build skills, confidence and capability across your team.



AUTOMATE PROCESSES

Save time and costs with smart automation.



SUPPORT GROWTH

Make better decisions and achieve your business goals.

SPEAK TO PRINGLE PCS TODAY



CALL
0114 2813350



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sales@pringlepcs.co.uk



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